

# Home care services, Scotland, 2008



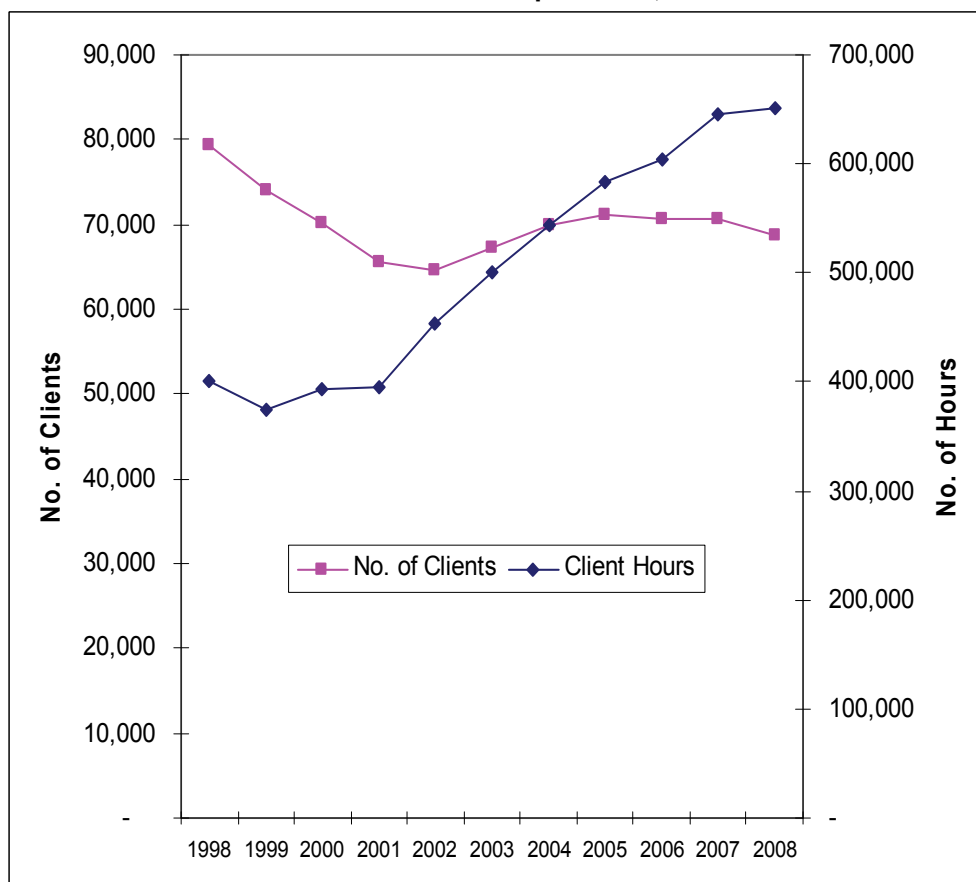
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## 1. Introduction and key points

The purpose of this Statistics Release is to present the latest national figures for home care services provided or purchased by local authorities in Scotland. All local authorities in Scotland provide Home Care services which give people the support, practical help and personal care that they need to live as independently as possible in the community.

All figures relate to the first week in April (that is the week which includes Wednesday 2<sup>nd</sup> April) and are provisional and, as such, may be subject to change. The final figures will be published in future publications.

Chart 1: Home care clients and hours provided , 1998-2008

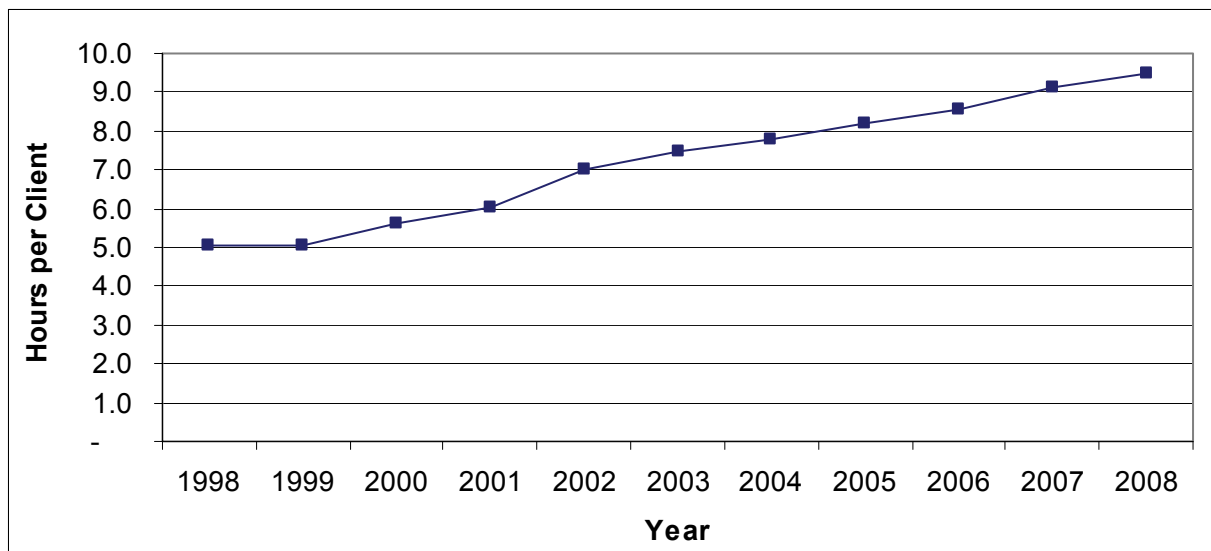


- In the first week in April 2008, there were 68,759 home care clients. The number of home care clients has declined in the last year after an increase in clients each year between 2002 and 2005 and a levelling in 2006 and 2007 (Chart 1).
- The number of hours of home care provided to clients continues to increase, by around 1 per cent over the latest year to around 651,000 hours (Chart 1).
- The average hours received by each client in a week continues to show a steady increase from 5.1 in 1998 to 9.5 in 2008 (Chart 2).
- The number of older people (aged 65 and over) receiving an intensive service (more than 10 hours per week) was around 18.1 clients per 1000 population as at the first week in April 2008. This has steadily been rising since 1998 (Chart 3).

## 2. Scotland Analysis

There was an estimated 651,014 hours of service provided to 68,759 clients in 2008. The number of clients dropped from 79,294 in 1998 to 64,546 in 2002, it then increased to 71,094 in 2005 and has fallen slightly to 68,759 in 2008 (see Chart 1). The number of client hours has increased by 74 per cent since 1999. In 1999 clients received, on average, 5.1 hours of home care per week. This has risen steadily to 9.5 hours for 2008 (See Annex Table 2, and Chart 2).

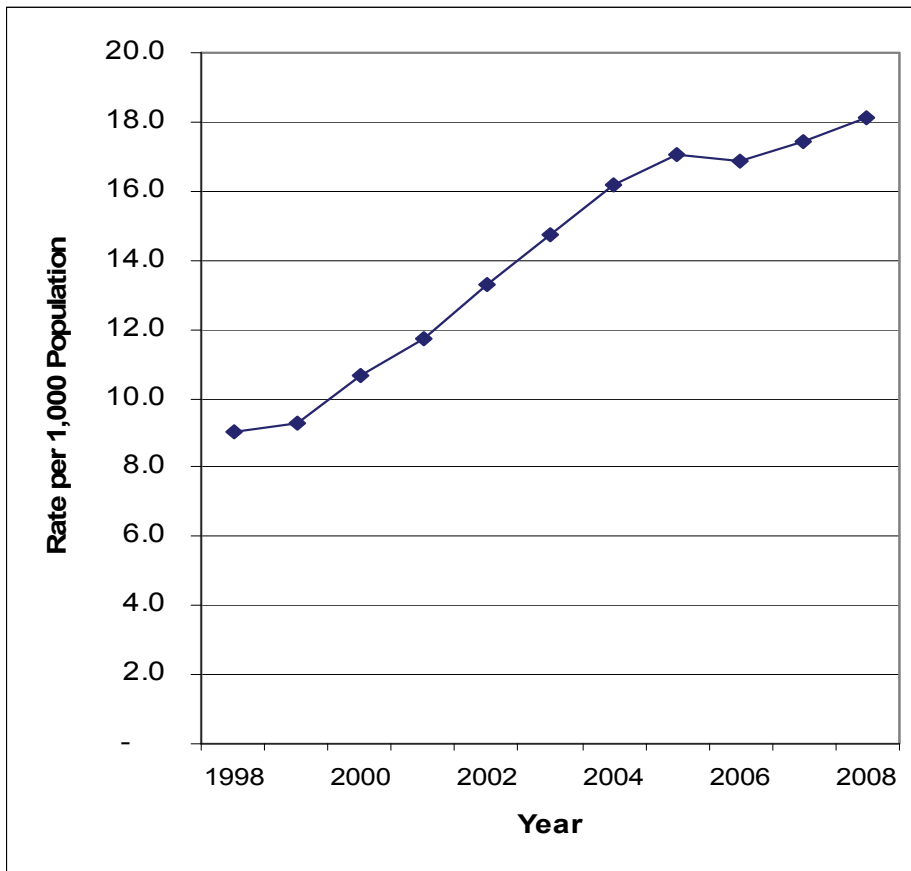
**Chart 2: Average Number of Hours Provided per Client, 1998-2008**



In 2005, the data collection was refined to collect information on older people receiving 10+ hours per week. Previously these figures were estimated.

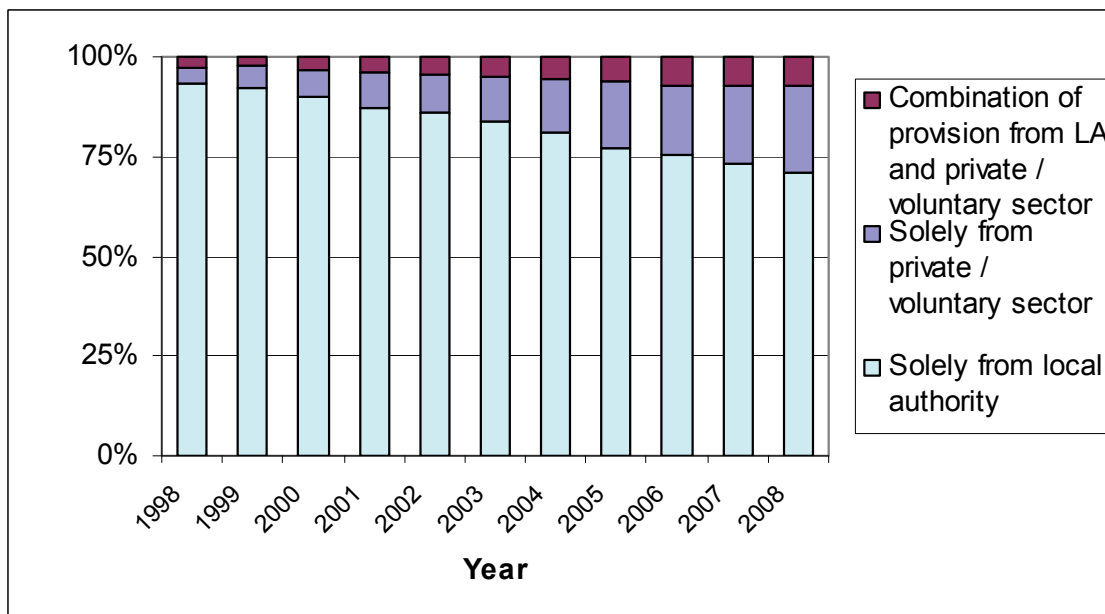
The estimated number of older people receiving intensive home care (more than 10 hours per week) increased each year between 1998 and 2005 but decreased by less than 1 per cent (102 clients) between 2005 and 2006 before increasing again in 2007 and then again in 2008 to 15,332 clients. In 2008 there were 18.1 clients per 1,000 population aged 65 or over that received intensive home care - compared with 17.5 in 2007 and 9.0 in 1998 (See Annex Table 2).

**Chart 3: Clients aged 65+ receiving 10 hours + per 1,000 population aged 65+, 1998-2008**

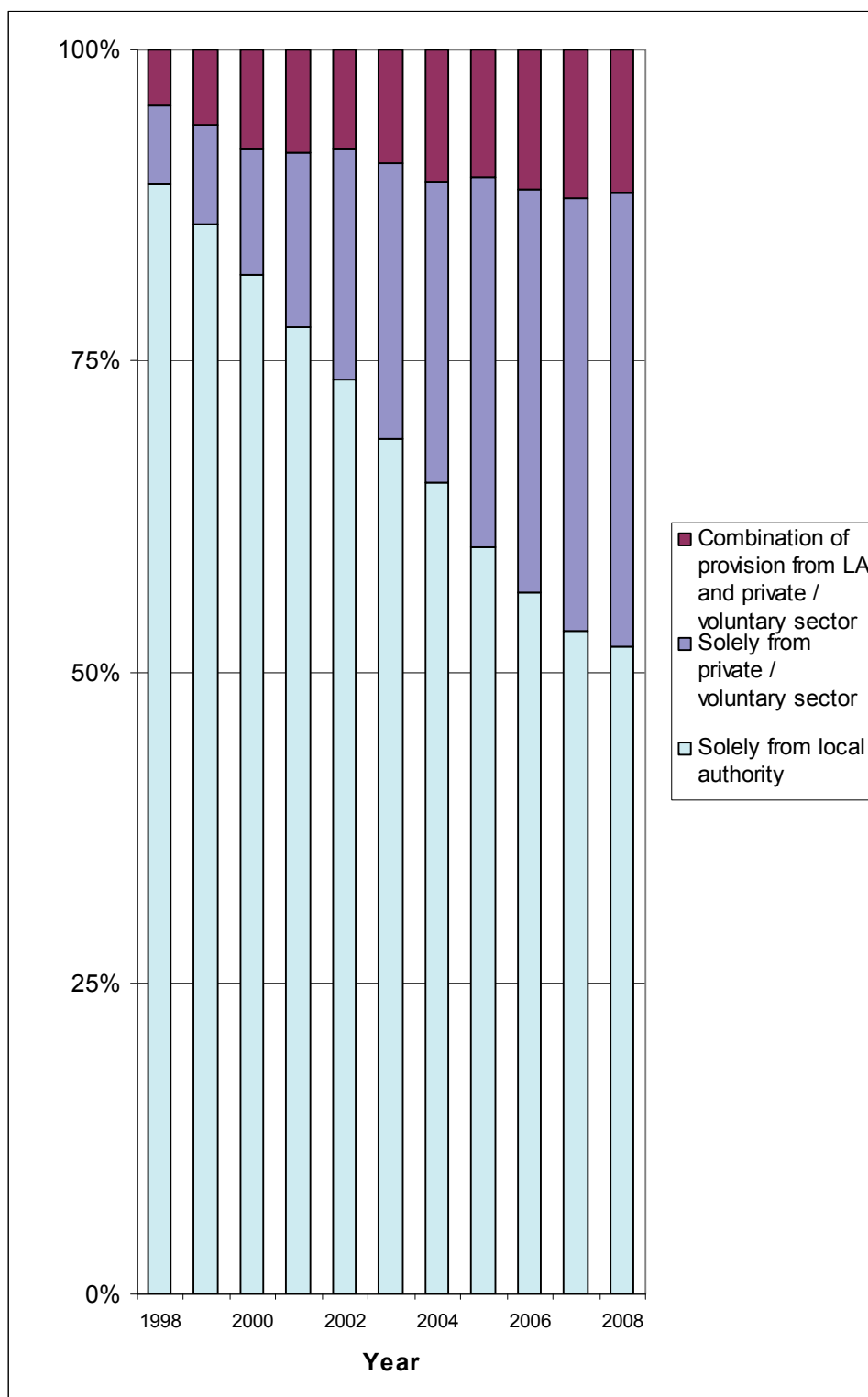


Of the estimated 68,759 clients who received a home care service provided or purchased by a local authority in 2008, 29 per cent received at least part of their home care service from a private or voluntary provider - compared to only 6 per cent in 1998 (Table 1, Annex Table 5).

**Chart 4: Proportion of Home Care Clients by Provider, 1998-2008**



**Chart 5: Proportion of the Hours of Home Care Service by Provider, 1998 – 2008**



The average number of contact hours per client for those receiving local authority provided services only was 6.9 hours per week, compared to 16 hours for those receiving home care from a private or voluntary provider only (See Table 1).

**Table 1: Number of Home Care Clients and Hours Provided / Purchased by Provider of Service, 2008**

Provider of Service	No. of Clients	Client Hours	Hours per Client
Solely from local authority	48,844	339,046	6.9
Solely from private/voluntary sector	14,794	237,206	16.0
Combination of provision from LA and private/voluntary sector	5,121	74,761	14.6
<b>Total</b>	<b>68,759</b>	<b>651,014</b>	<b>9.5</b>

Source: Home Care Statistical Return H1

237,206 hours were provided to clients receiving home care services solely from the private or voluntary sector. This has increased by 37 per cent since 2005 when 173,330 hours were provided.

Additionally, 74,761 hours (11 per cent) were provided by some combination of local authority, private and voluntary provision as at the first week in April 2008 (See Table 1 & Chart 5).

The proportion of service provided solely by local authorities has been decreasing steadily from 89 per cent in 1998 to 52 per cent in 2008. The majority of this decrease is due to the increase in service provided or purchased solely from the voluntary and private sectors (see Annex Table 5).

#### Profile of Clients Receiving Home Care Services

Approximately 77 per cent of clients receiving home care services provided or purchased by local authorities were people with physical disabilities (including frailty associated with ageing). An estimated 68 per cent of clients were female and 32 per cent were male. An estimated 80 per cent of all clients were aged 65 years or over (See Table 2).

**Table 2: Age, Client Group and Gender of Clients Receiving Home Care Services, 2008**

Client Group	Age Group				Total Clients
	0-64	65-74	75-84	85+	
People with Dementia	92	420	1,778	1,464	3,754
People with Mental Health Problems	1,790	619	605	271	3,285
People with Learning Disabilities	3,101	382	167	55	3,705
People with Physical Disabilities (includes frailty associated with ageing)	5,731	8,328	19,856	19,176	53,091
People with HIV or AIDS, alcohol or drug problems	360	214	95	24	693
Carers of dependent people in groups above	80	68	111	82	341
Carers/children not in groups above	683	3	8	2	696
People in other vulnerable groups	1,584	410	657	543	3,194
<b>Male</b>	<b>6,348</b>	<b>4,134</b>	<b>6,781</b>	<b>4,744</b>	<b>22,007</b>
<b>Female</b>	<b>7,073</b>	<b>6,310</b>	<b>16,496</b>	<b>16,873</b>	<b>46,752</b>
<b>Total Clients</b>	<b>13,421</b>	<b>10,444</b>	<b>23,277</b>	<b>21,617</b>	<b>68,759</b>

Source: Home Care Statistical Return H1

Approximately 60 per cent of clients in receipt of a home care service were living alone; an additional 13 per cent were living in households where 2 or more people received the service (See Table 3). Note that this information was not provided by all Local Authorities.

**Table 3: Living Arrangements of Clients Receiving Home Care Services, 2008**

Living Arrangements	Number of Clients	%
Living Alone	39,473	60
Two or more clients in household	8,538	13
In other living arrangements	17,769	27
<b>TOTAL CLIENTS</b>	<b>65,780</b>	<b>100</b>

Source: Home Care Statistical Return H1

#### Level of Home Care Services Provided

30 per cent of home care clients received at least 10 hours of service provided or purchased by a local authority in 2008. This percentage has gradually increased over the last 9 years from 11 per cent in 1998 to 30 per cent in 2008. The number of clients receiving less than 4 hours has decreased over the same period from 60 per cent to 40 per cent.

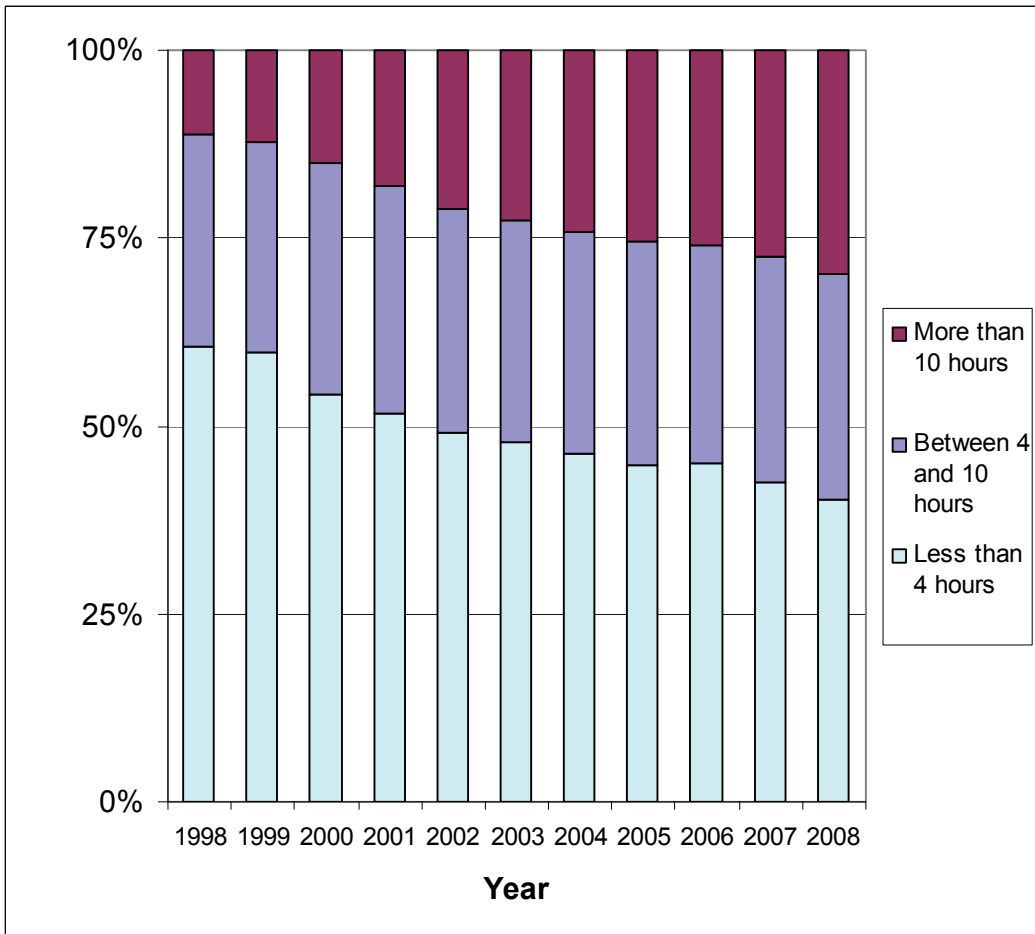
In 2008, 21 per cent of under 65's received 20 hours or more home care a week compared with 5 per cent of over 65's.

**Table 4: Number of Home Care Clients by Level of Service Received, 2008**

Level of Service	Aged Under 65		Aged 65+	
	Number of Clients	%	Number of Clients	%
Less than 1 hour	410	3	2,394	4
1 hour to less than 2 hours	1,583	12	8,679	16
2 hours to less than 4 hours	2,608	19	12,026	22
4 hours to less than 6 hours	1,825	14	6,600	12
6 hours to less than 8 hours	1,205	9	6,363	11
8 hours to less than 10 hours	732	5	3,944	7
10 hours to less than 15 hours	1,581	12	8,655	16
15 hours to less than 20 hours	636	5	3,688	7
20 hours or more	2,841	21	2,989	5
<b>TOTAL CLIENTS</b>	<b>13,421</b>	<b>100</b>	<b>55,338</b>	<b>100</b>

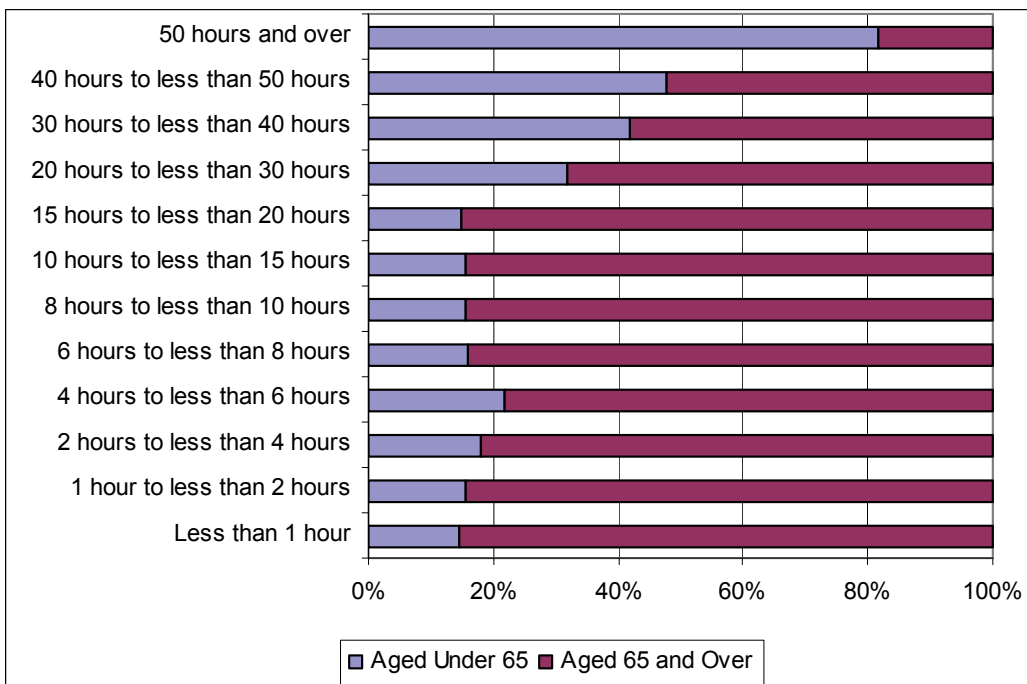
Source: Home Care Statistical Return H1

**Chart 6 Level of Service 1998-2008**



People aged 65 and over account for 85 per cent of people receiving less than 1 hour of home care, compared to 18 per cent of all people receiving 50 hours or over and 80 per cent of all people receiving home care. (see chart 7)

**Chart 7: Ratio of people aged 65 and over to people aged under 65 by level of service, 2008**



### **3. Background information on the collection of the data**

A revised home care statistical collection was introduced in 1998. Local authorities are asked to provide details of all home care services provided by their own staff, and in addition, services bought in from other local authorities, and private / voluntary organisations. Information on client age, for level and type of service has been collected since 2005.

Data were collected with respect to the first week in April (that is the week which includes Wednesday 2<sup>nd</sup> April) 2008.

A return was received from each local authority in Scotland. A small amount of information had to be estimated for some local authorities. Some local authorities had difficulty in providing information on the living arrangements of the clients.

Total hours may not add up to the sum of components due to rounding.

More detailed tables on home care services are available from our website at: [www.scotland.gov.uk/Topics/Statistics/Browse/Health/Data/HomeCare](http://www.scotland.gov.uk/Topics/Statistics/Browse/Health/Data/HomeCare).

#### **Further information**

Further details and analysis of the data presented in this Statistics Release are available on request from the address given below. The Statistics Release is available on the Internet by accessing the Scottish Government web site: –

<http://www.scotland.gov.uk/Topics/Statistics/Browse/Health/Publications>

Information at local authority level is shown in the annex to this Statistics Release.

Community Care Statistics  
Basement Rear  
St Andrews House  
Edinburgh  
EH1 3DG

Contact: Steven Gillespie  
Tel: 0131 244 3777  
E-mail: [SWStat@scotland.gov.uk](mailto:SWStat@scotland.gov.uk)

This statistics release was published on 25<sup>th</sup> November 2008.



## 4. Annex

The Annex provides further detailed analysis.

Table 1: Total Number of Home Care Clients and Hours of Service Provided by Local Authority

Table 2: Number of Home Care Clients and Hours Provided/Purchased, 1998-2008

Table 3: Home Care Clients by Level of Service, 1998-2008

Table 4: Distribution of Clients by Level of Service, 1998-2008

Table 5: Home Care Clients and Hours Provided by Provider of Service, 1998-2008

Note that Scotland totals may not equal the sum of the individual local authority figures because of rounding.

**Table 1: Total Number of Home Care Clients and Hours of Service Provided by Local Authority**

Local Authority	Number of clients receiving a service				Total hours of service provided or purchased by LA			
	2005	2006	2007	2008	2005	2006	2007	2008
<b>Aberdeen City</b>	2,862	2,925	2,945	2,449	20,002	20,253	22,831	17,414
<b>Aberdeenshire</b>	2,107	2,264	2,366	2,525	22,162	20,888	22,619	22,331
<b>Angus</b>	1,839	2,029	2,024	1,886	6,014	6,635	7,288	6,264
<b>Agyll &amp; Bute</b>	1,078	937	816	838	7,959	7,221	8,216	8,577
<b>Clackmannanshire</b>	814	774	796	829	8,272	7,505	8,196	8,040
<b>Dumfries &amp; Galloway</b>	2,047	2,176	2,309	2,070	28,105	28,453	26,237	21,167
<b>Dundee City</b>	2,115	1,786	2,061	2,173	11,691	12,447	13,037	14,026
<b>East Ayrshire</b>	1,750	1,859	1,941	2,111	19,044	22,593	25,246	26,381
<b>East Dunbartonshire</b>	1,128	1,174	1,359	1,420	5,807	6,361	13,590	13,272
<b>East Lothian</b>	1,553	1,309	1,513	1,499	15,561	15,992	17,658	18,945
<b>East Renfrewshire</b>	1,050	924	991	932	7,420	7,696	6,357	6,341
<b>Edinburgh, City of</b>	5,672	5,413	4,944	4,664	39,571	39,419	41,440	41,307
<b>Eilean Siar</b>	744	664	660	590	6,268	5,683	5,460	5,134
<b>Falkirk</b>	2,169	2,325	2,334	2,325	14,438	19,364	22,037	22,287
<b>Fife</b>	7,294	7,305	7,265	6,489	49,075	53,989	68,913	76,025
<b>Glasgow City</b>	9,223	9,013	8,586	8,264	84,611	82,824	83,724	81,971
<b>Highlands, The</b>	2,764	2,633	2,252	2,105	16,113	15,875	15,134	12,426
<b>Inverclyde</b>	1,298	1,222	1,343	1,383	15,097	16,024	14,253	14,865
<b>Midlothian</b>	1,168	1,213	1,147	1,128	9,599	10,915	11,031	12,829
<b>Moray</b>	1,430	1,324	1,320	1,305	10,572	8,396	8,671	8,378
<b>North Ayrshire</b>	1,503	1,331	1,402	1,564	11,676	9,984	10,327	12,320
<b>North Lanarkshire</b>	4,371	4,339	4,247	4,014	39,826	33,907	35,053	33,813
<b>Orkney Islands</b>	505	538	414	284	3,095	2,752	2,248	2,194
<b>Perth &amp; Kinross</b>	1,187	1,222	1,194	1,201	6,932	8,560	8,593	8,903
<b>Renfrewshire</b>	1,947	1,990	2,305	2,318	16,849	16,064	16,918	14,654
<b>Scottish Borders</b>	1,604	1,542	1,389	1,337	10,755	10,221	9,326	9,141
<b>Shetland Islands</b>	555	552	491	453	3,117	2,991	2,854	2,870
<b>South Ayrshire</b>	1,735	1,823	1,908	2,045	25,519	30,501	32,753	35,859
<b>South Lanarkshire</b>	3,158	3,507	3,845	3,835	34,318	46,169	51,368	54,177
<b>Stirling</b>	944	990	977	1,145	11,618	11,927	10,875	14,562
<b>West Dunbartonshire</b>	2,108	2,074	2,065	2,019	14,668	13,911	13,575	13,562
<b>West Lothian</b>	1,372	1,480	1,501	1,559	8,407	8,563	9,214	10,980
<b>SCOTLAND</b>	<b>71,094</b>	<b>70,657</b>	<b>70,710</b>	<b>68,759</b>	<b>584,160</b>	<b>604,081</b>	<b>645,041</b>	<b>651,014</b>

Source: Home Care Statistical Return H1

**Table 2: Number of Home Care Clients and Hours Provided/Purchased, 1998-2008**

	Year at 31 march										
	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008
No. of Clients	79,294	74,058	70,210	65,533	64,546	67,266	69,986	71,094	70,657	70,710	68,759
Client Hours	401,227	375,299	393,071	394,567	452,758	501,030	543,383	584,160	604,081	645,041	651,014
Hours per Client	5.1	5.1	5.6	6.0	7.0	7.4	7.8	8.2	8.5	9.1	9.5
Clients aged 65+ receiving 10 hours+ per 1,000 population aged 65+	9.0	9.3	10.7	11.7	13.3	14.7	16.2	17.1	16.8	17.5	18.1

Source: Home Care Statistical Return H1

**Table 3: Home Care Clients by Level of Service, 1998-2008**

Level of Service	Year at 31 March										
	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008
Less than 1 Hour	7,568	7,462	2,908	3,070	2,267	2,293	2,881	2,294	2,923	2,669	2,804
1 Hour to Less than 2 Hours	18,080	16,077	14,240	11,867	11,816	12,526	11,811	12,010	11,930	11,211	10,262
2 Hours to Less than 4 Hours	22,273	20,725	20,836	18,837	17,634	17,442	17,672	17,526	16,918	16,135	14,634
4 Hours to Less than 6 Hours	12,345	11,255	11,404	10,017	9,286	9,074	9,195	9,140	8,690	8,572	8,425
6 Hours to Less than 8 Hours	5,460	5,581	6,214	6,338	6,214	6,661	7,079	7,384	7,320	7,840	7,568
8 Hours to Less than 10 Hours	4,786	3,841	4,008	3,626	3,774	4,081	4,439	4,665	4,602	4,784	4,676
10 Hours to Less than 15 Hours	4,857	5,147	6,082	6,798	7,393	7,786	8,377	8,958	9,035	9,522	10,236
15 Hours to Less than 20 Hours	2,127	2,169	2,576	2,781	3,177	3,565	4,015	4,189	4,098	4,393	4,324
20 Hours or More	1,798	1,801	1,942	2,199	2,985	3,838	4,517	4,928	5,141	5,584	5,830
<b>TOTAL CLIENTS</b>	<b>79,294</b>	<b>74,058</b>	<b>70,210</b>	<b>65,533</b>	<b>64,546</b>	<b>67,266</b>	<b>69,986</b>	<b>71,094</b>	<b>70,657</b>	<b>70,710</b>	<b>68,759</b>

Source: Home Care Statistical Return H1

**Table 4: Distribution of Clients by Level of Service, 1998-2008**

Level of Service	Year at 31 March										
	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008
More than 10 hours	11%	12%	15%	18%	21%	23%	24%	25%	26%	28%	30%
Between 4 and 10 hours	28%	28%	31%	30%	30%	29%	30%	30%	29%	30%	30%
Less than 4 hours	60%	60%	54%	52%	49%	48%	46%	45%	45%	42%	40%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Source: Home Care Statistical Return H1

**Table 5: Home Care Clients and Hours Provided by Provider of Service, 1998-2008**

	Year at 31st March										
	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008
<b>Number of Clients:</b>											
Receiving Service Solely from Local Authority	74,198	68,116	63,271	57,219	55,513	56,342	56,662	54,935	53,478	51,577	48,844
Receiving Service Solely from Private / Voluntary Sector	2,896	4,131	4,590	5,578	6,178	7,549	9,430	11,680	12,233	13,926	14,794
Receiving Service from a Combination of LA and Private / Voluntary Sector	2,200	1,812	2,349	2,736	2,855	3,375	3,894	4,479	4,946	5,207	5,121
<b>Distribution of Clients:</b>											
Receiving Service Solely from Local Authority	94%	92%	90%	87%	86%	84%	81%	77%	76%	73%	71%
Receiving Service Solely from Private / Voluntary Sector	4%	6%	7%	9%	10%	11%	13%	16%	17%	20%	22%
Receiving Service from a Combination of LA and Private / Voluntary Sector	3%	2%	3%	4%	4%	5%	6%	6%	7%	7%	7%
<b>Number of Hours:</b>											
Receiving Service Solely from Local Authority	357,675	322,482	321,775	306,691	332,996	344,315	354,613	350,682	340,294	343,506	339,046
Receiving Service Solely from Private / Voluntary Sector	25,364	30,371	39,713	55,098	83,372	110,999	130,625	173,330	196,297	224,853	237,206
Receiving Service from a Combination of LA and Private / Voluntary Sector	18,187	22,445	31,598	32,778	36,390	45,716	58,144	60,147	67,490	76,683	74,761
<b>Distribution of Hours:</b>											
Receiving Service Solely from Local Authority	89%	86%	82%	78%	74%	69%	65%	60%	56%	53%	52%
Receiving Service Solely from Private / Voluntary Sector	6%	8%	10%	14%	18%	22%	24%	30%	32%	35%	36%
Receiving Service from a Combination of LA and Private / Voluntary Sector	5%	6%	8%	8%	8%	9%	11%	10%	11%	12%	11%

Source: Home Care Statistical Return H1

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Steven Gillespie  
Analytical Services Division  
Health Directorate  
St Andrews House  
Edinburgh, EH1 3DG  
Telephone: 0131 244 3777; Fax: 0131 244 5427  
e-mail: Swstat@scotland.gsi.gov.uk

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Scottish Government personnel	(0131) 244 3926
Scottish Neighbourhood Statistics	(0131) 244 0442
The Economy	(0131) 244 2234
Transport	(0131) 244 7255

### Other contacts for Scottish statistics

Forestry Commission	(0131) 314 6337
General Register Office for Scotland - Vital statistics and publications - Population statistics, census statistics or digital boundary products	(0131) 314 4243 (0131) 314 4254
The Scottish Funding Councils for Higher and Further Education	(0131) 313 6575

For **general enquiries about National Statistics** in the United Kingdom Government contact the National Statistics Public Enquiry Service on

#### 020 7533 5888

minicom: 01633 812399  
Email: info@statistics.gov.uk  
Fax: 01633 652747  
Letters: room DG/18, 1 Drummond Gate,  
LONDON SW1V 2QQ

You can also find National Statistics on the internet - go to [www.statistics.gov.uk](http://www.statistics.gov.uk)

If you would like to be consulted about new or existing statistical collections or receive notification of forthcoming statistical publications, please register your interest on the Scottish Government ScotStat website at [www.scotland.gov.uk/Topics/Statistics/scotstat](http://www.scotland.gov.uk/Topics/Statistics/scotstat)

Current contact points, e-mail addresses and the publications listed below as well as a range of other statistical publications can be found on the Scottish Government Web site at [www.scotland.gov.uk/stats](http://www.scotland.gov.uk/stats)

Further information on the General Register Office for Scotland is available on the website [www.gro-scotland.gov.uk](http://www.gro-scotland.gov.uk)

### Most recent Health Statistical Publications relating to the Community Care theme

Ref no.	Title	Last published	Price
	Registered Blind & Partially Sighted Persons, Scotland 2008	25 November 2008	-
9780755972883	Self-directed Support (Direct Payments), Scotland, 2008	28 October 2008	-
9780755972173	Free Personal And Nursing Care, Scotland, 2006-07	26 August 2008	-
9780755970582	Adults with Learning Disabilities, The Same as You?, Scotland 2007	25 March 2008	-
9780755968701	Day Care Services, Scotland 2007	27 November 2007	-
9780755968824	Care Homes, Scotland 2007	27 November 2007	-
			-

Additional copies of these publications may be purchased from **Scottish Government Publication Sales, Blackwell's Bookshop, 53 South Bridge, Edinburgh, EH1 1YS**, Telephone: 0131 622 8283 or 0131 622 8258, Fax: 0131 557 8149. Cheques should be made payable to 'Blackwell's Bookshop'.

### Complaints and suggestions

If you are not satisfied with our service, please write to the Chief Statistician, Mr Rob Wishart, 3R.01, St Andrews House, Edinburgh, EH1 3DG, Telephone: (0131) 244 0302, e-mail [rob.wishart@scotland.gsi.gov.uk](mailto:rob.wishart@scotland.gsi.gov.uk). We also welcome any comments or suggestions that would help us to improve our standards of service.

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