Why do we listen to children?

We listen to children because:

- it acknowledges their right to be listened to and for their views and experiences to be taken seriously about matters that affect them
- of the difference listening can make to our understanding of children's priorities, interests and concerns
- of the difference it can make to our understanding of how children feel about themselves
- listening is a vital part of establishing respectful relationships with the children we work with and is central to the learning process.

Who benefits from listening?

Listening is important for the children who are being listened to but also for the adults who are listening, whether at home or outside the home, in an early years setting, a school, at a local authority level or in national government.

Benefits to young children

Everyday experiences can change

If young children's views and experiences are taken seriously then adults may decide to make changes to children's daily routines. This may include, for example, enabling children to help themselves to water through the day, or may result in changes to other routines, such as children gaining open access to the outdoors.

Raising self-esteem

If young children feel their views are respected and valued by adults then
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this can have a positive effect on their self-confidence. This can be of particular benefit to those children who find it hardest to communicate their perspectives or who have had limited experience of adults who listen to them.

Developing skills and understandings

Young children may also gain new skills as their confidence builds. These can include social skills, such as being able to talk to children who they have only just met, and to adults. Listening activities may offer children the opportunity to gain additional practical skills, for example, how to operate a camera. Listening to young children can create the time and space in which they can reflect on their early years experience and in so doing, help them to process and understand what is happening. ‘It’s not so much a matter of eliciting children’s preformed ideas and opinions, it’s much more a question of enabling them to explore the ways in which they perceive the world and communicate their ideas in a way that is meaningful to them.’ (Tolffree and Woodhead 1999, p.2)

Benefits to practitioners and parents

Challenges assumptions

Listening to young children can challenge assumptions and raise expectations. Seeing and hearing children express their interests and priorities can provide unexpected insights into their capabilities. Practitioners and parents may see children in a new light.

This impact of listening has been recorded by practitioners who were involved in the Effective Early Learning (EEL) programme: ‘One of the most rewarding aspects of our involvement with the EEL project has been the children’s responses to the interview schedules. Their views on the way the school is run, the teachers’ jobs and the parents’ involvement have been expressed very naturally and with great insight. They also come up with some surprises and made us think.’ (School Enquiry and Research Newsletter (2000) quoted in Dupree, Bertram and Pascal 2001, p.19)

Reciprocal process

Working in a more democratic way with young children can relieve practitioners and parents from the burden of needing to know all the answers. Listening to young children may reveal different possibilities for engaging children and new interests to explore together.

Child protection

There is the possibility that listening to young children may lead to some children sharing serious concerns. This is more likely to be the case if listening is embedded in everyday practice and if listening to children is not limited to adult-led agendas. Such circumstances may be rare but reflect the responsibilities that come from taking children seriously.

Case study

Benefits of listening to children

Cathy was a shy child who had taken a long time to settle in the nursery. Her keyworker commented on how Cathy’s confidence had grown during the period she was involved in the listening project. She had taken great pleasure in taking her own photographs and making her maps. These she was happy to show with great pride to her parents and keyworker.

(Case study from Clark and Moss 2001)
**Benefits to early years provision**

*Opportunity to reflect on practice*

The sharing of children's perspectives can provide the chance for early years practitioners to reconsider the relationships they have established with young children as well as to rethink routines and activities. This process of reflection can be 'contagious' in a multi-agency environment, with changes to one service's practice leading to changes in neighbouring services.

*Opportunity to reflect on the environment*

Young children can make insightful comments about their indoor and outdoor spaces. This information can be used to inform changes to existing provision or to contribute to new designs and buildings.

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**How can we listen?**

How we listen to young children will depend on why we are listening. We may be wanting to:

- tune in to children as part of their everyday lives
- listen as part of a specific consultation about a particular entitlement, choice, event or opportunity
- find out about their thoughts and feelings.

**Respect**

Effective listening requires respect for whoever we are listening to. We need to believe that children of all ages, backgrounds and abilities are important and unique and worth listening to. This is connected to our view of children: do we see the child we are working with as a strong child, a skilful communicator, a competent learner and a healthy child? This includes babies, and children who may be seen as having communication or other difficulties.

**Openness and collaboration**

Listening requires us to be sensitive to a variety of ways of expressing feelings. Children are individuals, with different cultural and ethnic backgrounds, and they may use a variety of ways to communicate their perspectives which require us to be open, receptive and willing to learn. Similarly we need to...
respond to the preferred ways which children choose to communicate their views and experiences. This is particularly important with disabled children.

One way to achieve this may be to work closely with parents or other adults who know the children well. Listening can be a collaborative activity.

**Honesty**

Honesty is required to make listening effective. We need to be clear about why we are listening. If we are listening to children’s views and experiences about a particular issue, we need to explain this carefully to children in ways appropriate to their levels of understanding.

We need to be honest about how far we may be able to act upon children’s views and to explain how other people’s views may need to be taken into account. We need to be honest in feeding back the outcome of a consultation so children can see how their views have been taken seriously and where and why it hasn’t been possible to act on their suggestions.

**Patience and timing**

Effective listening takes time. Patience is essential when working with very young children, especially if they have communication difficulties.

Listening requires us to be sensitive to timing. The best times for listening will vary according to individual children’s emotions, feelings and routines. How we ourselves are feeling will also affect how well we are able to listen.

Children’s timing may be different from our own. Children may choose to express their feelings and wishes at the very moment we are least prepared.

**Imagination**

We must use all our senses, not just our hearing. This includes using our eyes, sense of touch, and smell, in order to listen to how children are communicating to us. We need imagination in order to design ways of listening which are enjoyable and varied and which take into account children’s different strengths and abilities. Imagination may often be required in order to act upon young children’s ideas and expressed interests.

**Ways of listening**

We can use a range of ways of listening to young children, a selection of which are listed below. Different tools have strengths and limitations. More than one approach can be used at the same time. Choosing which to use will depend on our skills, those of the children we work with and their ages, and the time, space and resources available. Several tools use the arts, whether visual arts or performing arts, as a means of listening.

Observation is an important starting point for listening to young children. This builds on a strong tradition within early years practice of using observation as a tool for understanding young children’s abilities, needs and interests (for example, Paley 1981 and 1997).

Interviews are among the most popular method for gathering the views of older children and adults. This formal talking needs to be adapted to be appropriate for young children. Group interviews can be used, following a similar approach to ‘circle time’ (Miller 1997). Interviews can be conducted ‘on the move’ (for example, Clark and Moss 2001). Child-to-child interviews offer a different approach where older children can act as consultants to younger children (for example, see Johnson and others 1998). Children can respond to formal and informal opportunities for talking (Cousins 1999).

Still and moving film can open up new ways of young children communicating their perspectives. Projects have used single use cameras, ‘polaroids’, digital still cameras and video cameras with children aged three years and above (Clark and Moss 2001; Lancaster and Broadbent 2003). This builds on innovative work with older children, where photography has proved to be a valuable medium for children to communicate their perspectives about their schools and neighbourhoods (for example, Smith and Barker 1999; Morrow 2001). Walker (1993) has described this as the ‘silent voice of the camera’. Listening to children takes place through the process of the children choosing and taking the images, as well as in discussing the final product.

Performing arts and play can provide a natural way for young children to communicate with adults. Role play activities can include the use of toys and puppets as ‘intermediaries’ in consultations. The Daycare Trust (1998), for example, used a teddy bear as a starting point for young children talking about their nurseries.

Visual arts provide a variety of different ‘languages’ for young children to communicate their perspectives. This links to Malaguzzi’s idea of the ‘hundred languages of children’ (Edwards, Gandini and Foreman 1998). Visual tools for listening can include painting and drawing (Lancaster 2003; Coates 2003) and model making and map making (Hart 1997; Clark and Moss 2001). Listening to children while they are in the process of making is often as important as talking about the final product (Coates 2003). Children can demonstrate their interests and priorities.
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Possibilities and challenges

What possibilities are there for listening to young children and what are the challenges?

Possibilities

There are many possibilities for including young children's views and experiences. Here are some suggestions, but there will be others according to the context you are working in.

- Times of transition – Listening in imaginative ways can support children as they adjust to change. This might be a whole class event such as starting in a new class or moving classrooms, or on a personal level helping children talk about a new sibling.
- Assessment – Children can play an active role in recording their progress and identifying what they have enjoyed or found difficult. Involving children in this way can also open up further channels of communication with parents.
- Internal audits – Listening to young children could add to annual reviews and help to identify activities, places and people of importance from the children's perspective.
- Parent's centre – Listening to young children can be the focus of work with parents/family members and carers and their children, looking at different ways children, from birth, listen and communicate.
- Outdoor environment – Listening to how young children use existing outdoor provision can be an important starting point for planning change.
- Indoor provision – Listening can reveal concerns about how children can or cannot access resources and equipment.

Challenges

Listening to young children places a great responsibility on each of the adults involved and requires skill, understanding, time and space.

Taking children seriously – Children need to know that their views and
experiences are valued and not ridiculed or ignored. This involves demonstrating that we take them seriously. When it is not possible to act upon their ideas then we need to explain this to children.

- Responding to what children say – Listening to young children's views and not responding could have a negative impact: 'Asking children what they think, but taking it no further will send a message that there is little real interest in their view' (Mooney and Blackburn 2002).

- Time to listen – Listening to young children cannot be a rushed activity. The younger the child the less possible and desirable it is to rely on direct questions. Time to listen shouldn’t be seen as another bolt-on activity but as an integral part of every day.

- Respecting privacy – Adults cannot demand or require that children provide them with an opportunity to listen to them. Adults should respect children's privacy and silence as well as their expressed opinions. There is the risk that the drive to listen to and consult children becomes another invasion of their time, thoughts and spaces rather than an empowering process. There will always be the need for discussion and negotiation with children about what material is private knowledge and what can be shared and with whom.

Case study

The Tree of Feelings

To explore the role emotion plays in painting or art-making, we painted a 'tree of feelings', a branch potted in sand and water. A tree of feelings represents a bounded space that allows children to keep on adding or taking away photos, drawings, pictures and messages about how they are currently feeling.

We talked about colour with the children: 'What colours do you like or dislike? What is your favourite colour? Why do you like or dislike these colours?'

Jack said his favourite colours were: 'Gold and black because I like Sonic and Brother Shadow ... He turns bad ... Black and red ... bad. Gold because I love money.'

Jacob said: 'Gold because it shines. Red for Liverpool football.'

Rachel said: 'Pink because I have a pink dress ... Barbie wears pink.'

Johnny said: 'Silver because it shines.'

Helen said: 'Pink, it's in my bedroom in my new house ... I love my house.'

They then chose the colours they liked or disliked, that coloured what they saw as peaceful branches with a particular colour, whilst scary parts were painted with another colour. The collaboration reflected the different interpretations of the children.

After this we asked children to think about the kinds of feelings they experience. Those who wanted to shared some of their emotional experiences with the group. They then drew their own pictures to represent some of the feelings they had discussed. They then hung them on the 'tree of feelings'. We then talked to the children about their pictures to find out why they felt a particular way. Sad faces were about: 'Someone hitting you', 'Shoving ... pushing', 'When my mum is cross I cry', 'When I leave Gramps'. Happy faces were about: 'Snowflakes falling on my happy head', 'I like growing beans', 'Walking in an airport', and 'Cuddling'. The children also drew faces that showed they were feeling hungry, cross and sick. Children have spontaneously continued to use the tree to register their feelings.

(Case study from 'Exploring Feelings' by Lancaster and Broadbent (2003) in Listening to Young Children. Reproduced with the kind permission of the Open University Press.)
Specific information on listening

Outlines a new framework for listening to young children’s perspectives on their daily lives called the Mosaic approach

This research study was commissioned by the Sure Start Unit of the DfES. The aim was to carry out a state of the art review into listening to and consulting with young children under five years old.

Cousins, J (1999) *Listening to Children Aged Four: Time is as long as it takes*. National Early Years Network
Describes what the author heard when listening to, recording and observing 130 children aged four in a variety of early years settings, and their teachers. The author also discusses techniques of observation. Case studies and quotations from the children illuminate the text.

Miller, J (1997) *Never too Young: How young children can take responsibility and make decisions*. National Early Years Network/Save the Children
Shows how children under the age of eight can participate, make decisions and take responsibility for their actions.

A practice guide for involving disabled children in assessment, planning and review processes. Written with help from disabled young people, it is full of practical ideas for making initial contact with children, working directly with them, observing children respectfully and representing children’s views.

Provides an overview of the range of participation activity currently being undertaken at local, regional and national levels.

References


Coates, E (2003) “I forgot the sky!” Children’s stories contained within their drawings’ in Lewis, V and others *The Reality of Research with Children and Young People*. Sage

Cousins, J (1999) *Listening to Children Aged Four: Time is as long as it takes*. National Early Years Network


Delfos, M (2001) *Are You Listening To Me? Communicating with children from four to twelve years*. Amsterdam: SWP Publishing


Miller, J (1997) *Never too Young: How young children can take responsibility and make decisions*. National Early Years Network/Save the Children


Useful websites

www.earlychildhood.org.uk

earlychildhood.org.uk is a website from the Early Childhood Unit (ECU) at the National Children’s Bureau in England. This site contains capsules of information on specific topics within early years care and education including work on consulting young children.

Listening as a way of life

This leaflet is one of five leaflets from the Sure Start funded project ‘Listening as a way of life’. The series provides a guide to finding more information to help practitioners design creative and individual ways of listening to children and to each other.

Others in the series include:
- Listening to babies
- Listening to young disabled children
- Supporting parents and carers to listen – a guide for practitioners
- Are equalities an issue? Finding out what young children think
- Listening to young children’s views on food

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www.article12.com

A12 is a children’s rights based organisation run by under-18-year-olds, for under 18s in England. It aims to get young people’s views and opinions across to everyone and to be taken seriously at all times.

www.coram.org.uk

Coram Family is a leading children’s charity that aims to develop and promote best practice in the care of vulnerable children and their families.

DFES Guidance


A five-part resource from Coram Family, London. The pack is aimed at practitioners and parents in a range of settings and is designed to enable them to offer young children opportunities to express their views of experiences and events in their daily lives.

Listening to Young Children: A training framework (Lancaster and others 2004) is closely linked to this resource and is included in the DFES Sure Start Guidance.

NCB Library and Information Service

If you would like more detailed information or further references in this subject area, contact NCB’s Library and Information Service.

The library is open to visitors by appointment, Monday to Friday, 10am to 5pm. NCB members can visit free of charge. The rate for non-members is £10 per day.

Enquiry line: +44 (0)20 7843 6008
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