

Home Care Services, Scotland, 2010

Published: 30 November 2010

A National Statistics Publication for Scotland



1. Introduction and key points

The purpose of this Statistics Release is to present the latest national figures for home care services provided or purchased by local authorities in Scotland. All local authorities in Scotland provide Home Care services which give people the support, practical help and personal care that they need to live as independently as possible in the community.

A substantially revised home care services statistical data collection was introduced in 2010. Information is now collected for each person who receives a home care service, a meals service and a Community Alarm or Telecare service. Definitions have been kept consistent (where applicable) to maintain trends over time except for client groups. Client groups and definitions were revised in 2010, and multiple client groups were allowed for the first time. Client group analysis over time should therefore be treated with caution. Further details can be found in Section 4 'Background information on the collection of the data'.

All figures relate to the last week in March (that is the week which includes 24th March 2010) and are provisional and, as such, may be subject to change. The final figures will be published in future publications.

Key points

- In the last week in March 2010, there were 66,222 home care clients. The number of home care clients has declined over the last 3 years - after an increase in clients each year between 2002 and 2005 and a levelling in 2006 and 2007 (Chart 1).
- The number of hours of home care provided to clients has increased, by around 3 per cent over the latest year to around 666,400 hours (Chart 1).
- The average hours received by each client in a week has increased steadily (apart from a very slight decrease between 2008 and 2009), from 5.6 in 2000 to 10.1 in 2010. (Chart 2).
- The number of older people (aged 65 and over) receiving an intensive service (more than 10 hours per week) was around 18.1 clients per 1,000 population as at the last week in March 2010. This has steadily been rising since 2000 (apart from a very slight decrease between 2008 and 2009) (Chart 3).
- Of the 66,222 home care clients in the last week in March 2010:
 - 28,544 (43 per cent) of home care clients also had a Community Alarm or another Telecare service.
 - 7,498 (11 per cent) of home care clients also received a meals service.
 - 52,586 (79 per cent) home care clients received personal care services.

2. Home Care Services



Chart 1: Home care clients and hours provided , 2000-2010

Source: Home Care Statistical Return (See Annex Table 2)

There was an estimated 666,400 hours of service provided to 66,222 clients in 2010. The number of clients dropped from 70,210 in 2000 to 64,546 in 2002, it then increased to 71,094 in 2005 and has fallen to 66,222 in 2010 (see Chart 1). The number of client hours has increased by 70 per cent since 2000. In 2000 clients received, on average, 5.6 hours of home care per week. This has risen steadily to 10.1 hours for 2010 (See Annex Table 2, and Chart 2).

Chart 2: Average Number of Hours Provided per Client, 2000-2010



Source: Home Care Statistical Return

In 2005, the data collection was refined to collect information on older people receiving 10+ hours per week. Previously these figures were estimated.

The estimated number of older people receiving intensive home care (more than 10 hours per week) increased each year between 2000 and 2005 but decreased by less than 1 per cent (102 clients) between 2005 and 2006 before increasing steadily to 2008 (15,332 clients). There was a small decline (109 clients) in 2009, before increasing again in 2010 (15,736 clients). In 2010 there were 18.1 clients per 1,000 population aged 65 or over that received intensive home care - compared with 17.5 in 2009 (See Annex Table 2).





Source: Home Care Statistical Return

Of the estimated 66,222 clients who received a home care service provided or purchased by a local authority in 2010, 34 per cent received at least part of their home care service from a private or voluntary provider - compared to only 10 per cent in 2000 (Table 1, Annex Table 6) (Figures may not sum due to rounding).



Chart 4: Proportion of Home Care Clients by Provider, 2000-2010

Source: Home Care Statistical Return



Chart 5: Proportion of the Hours of Home Care Service by Provider, 2000 – 2010

Source: Home Care Statistical Return

The average number of contact hours per client for those receiving local authority provided services only was 7.2 hours per week, compared to 15.8 hours for those receiving home care from a private or voluntary provider only (See Table 1).

278,916 hours were provided to clients receiving home care services solely from the private or voluntary sector. This has increased by 61 per cent since 2005 when 173,330 hours were provided (see Annex Table 6).

Additionally, 74,040 hours (11 per cent) were provided by some combination of local authority, private and voluntary provision as at the last week in March 2010 (See Table 1 & Chart 5).

The proportion of service hours provided solely by local authorities has been decreasing steadily from 82 per cent in 2000 to 47 per cent in 2010. The majority of this decrease is due to the increase in service provided or purchased solely from the voluntary and private sectors (see Annex Table 6).

Provider of Service	No. of Clients	Client Hours	Hours per Client
Solely from local authority	43,647	313,444	7.2
Solely from private/voluntary sector	17,632	278,916	15.8
Combination of provision from LA and private/voluntary sector	4,943	74,040	15.0
Total	66,222	666,400	10.1

Source: Home Care Statistical Return

Profile of Clients Receiving Home Care Services

Approximately 45 per cent of clients receiving home care services provided or purchased by local authorities were older people. 34 per cent of clients had physical disabilities. An estimated 67 per cent of clients were female and 33 per cent were male. An estimated 81 per cent of all clients were aged 65 years or over (See Table 2 & Chart 6).

Client Crown	Age Groups						
Client Group	0-64	65-74	75-84	85+	Unknown	Total	
Older people	84	4,193	12,560	12,716	7	29,553	
People with Dementia	108	400	1,621	1,381	0	3,510	
People with Mental Health Problems	1,733	641	568	295	2	3,237	
People with Learning Disabilities	3,487	420	179	26	0	4,112	
People with Physical Disabilities	5,072	3,729	6,902	6,866	1	22,569	
People with addiction problems	272	192	84	16	1	564	
Palliative care	60	49	79	38	0	226	
Carer	60	18	35	21	0	134	
People in other vulnerable groups	916	178	185	177	0	1,456	
Not Known	757	15	38	38	2	848	
Male	6,106	4,067	6,833	4,980	7	21,993	
Female	6,443	5,768	15,418	16,594	6	44,229	
Total Clients	12,549	9,835	22,251	21,574	13	66,222	

Table 2: Age, Client Group and Gender of Clients Receiving Home Care Services, 2010

Source: Home Care Statistical Return

Chart 6: Client Group of Clients Receiving Home Care Services by age group, 2010



Source: Home Care Statistical Return

Note does not include 13 clients due to age being unknown.

An estimated 64 per cent of clients in receipt of a home care service were living alone (See Table 3). Note that this information was not provided by all Local Authorities.

Living Arrangements	Number of Clients	%
Living Alone	30,352	64
Other	17,216	36
Total known clients	47,568	100
Unknown	18,654	-
Total Clients	66,222	-

Table 3: Living Arrangements of Clients Receiving Home Care Services, 2010

Source: Home Care Statistical Return

Note: 31 Local authorities retuned (partial) data on if their clients lived alone. Of these 31 local authorities, 13 provided complete data on whether their clients lived alone.

Level of Home Care Services Provided

In 2010, 23 per cent of under 65's received 20 hours or more home care a week compared with 6 per cent of over 65's.

	Aged Under	r 65	Aged 65+	I.	Unknown	Total	
Level of Service	Number of Clients	%	Number of Clients	%	Number of Clients	number of clients	
Less than 1 hour	570	5	2,200	4	0	2,770	
1 hour to less than 2 hours	1,304	10	7,587	14	4	8,895	
2 hours to less than 4 hours	2,327	19	11,218	21	3	13,548	
4 hours to less than 6 hours	1,467	12	6,070	11	0	7,537	
6 hours to less than 8 hours	1,131	9	6,798	13	4	7,933	
8 hours to less than 10 hours	649	5	4,051	8	0	4,700	
10 hours to less than 15 hours	1,438	11	9,011	17	2	10,451	
15 hours to less than 20 hours	741	6	3,757	7	0	4,498	
20 hours or more	2,922	23	2,968	6	0	5,890	
Total	12,549	100	53,660	100	13	66,222	

Table 4: Number of Home Care Clients by Level of Service Received, 2010

Source: Home Care Statistical Return

31 per cent of home care clients received at least 10 hours of service provided or purchased by a local authority in 2010. This percentage has gradually increased over the last 10 years from 15 per cent in 2000 to 31 per cent in 2010. The number of clients receiving less than 4 hours has decreased over the same period from 54 per cent to 38 per cent. (see Annex Table 5 & Chart 7)

Chart 7: Level of Service, 2000-2010



Source: Home Care Statistical Return

People aged 65 and over account for 79 per cent of people receiving less than 1 hour of home care, compared to 18 per cent of all people receiving 50 hours of home care or over and 81 per cent of all people receiving home care (see chart 8).



Chart 8: Ratio of clients age groups by level of service, 2010

Source: Home Care Statistical Return (See Annex Table 4) Note does not include 13 clients due to age being unknown.

Home Care clients receiving services in addition to their Home Care service

In 2010 for the first time, information was collected on home care clients who received other services in their own home. These included; Community Alarms, other Telecare and meals. The 'Background information' (section 4) contains definitions of Community Alarm and 'other Telecare' services.

Community Alarm and other Telecare

Table 5 shows that as at March 2010, there were 28,544 (43 per cent) home care clients who also had a Community Alarm or another Telecare service. Of the 28,544 home care clients who also had a Community Alarm and/or other Telecare services, 87 per cent only had a Community Alarm. Moreover, of the 28,544 home care clients who also had a Community Alarm and/or other Community Alarm and/or other Telecare services, 89 per cent (25,296 clients) were aged 65 and over.

Table 5: Clients who are receiving home care and a Community Alarm and/or another Telecare Service by age group, 2010

	Total Home	Number of clients							
Age Group Care clients		Community alarm only	Another Telecare service only	Both services	Total				
Aged Under 65	12,549	2,639	109	497	3,245				
Aged 65+	53,660	22,268	446	2,582	25,296				
Unknown	13	3	0	0	3				
Total	66,222	24,910	555	3,079	28,544				

Source: Home Care Statistical Return

Chart 9: Percentage of Home Care clients who are receiving home care and a Community Alarm and/or another Telecare Service by age group, 2010



Source: Home Care Statistical Return

Note does not include 13 clients due to age being unknown.

Table 6: Clients who are receiving home care and a Community Alarm and/or another Telecare Service by client group, 2010

	Total Hama	Number of clients						
Client Group	Total Home — Care clients	Community alarm only	Another Telecare service only	Both services	Total			
Older people	29,560	12,016	218	1,044	13,278			
People with Dementia	3,510	954	68	292	1,314			
People with Mental Health Problems	3,239	699	60	98	857			
People with Learning Disabilities	4,112	561	61	118	740			
People with Physical Disabilities	22,570	10,173	132	1,255	11,560			
People in other vulnerable groups	1,456	223	6	213	442			
Other ¹	925	234	8	56	298			
Not Known	850	50	2	3	55			
Total	66,222	24,910	555	3,079	28,544			

Source: Home Care Statistical Return

¹ Other includes addictions, palliative care and carers

Of the 28,544 clients who received home care and had a Community Alarm and/or another Telecare service, 47 per cent were older people (13,278), followed by 40 per cent who had physical disabilities (11,560).

Chart 10: Percentage of Home Care clients who are receiving home care and a Community Alarm and/or another Telecare Service by client group, 2010



Source: Home Care Statistical Return

¹ Other includes addictions, palliative care and carers

Table 7: Clients who are receiving home care and a Community Alarm and/or another Telecare Service by hours
of home care, 2010

·	Total Home	Number of clients							
Level of service	Care clients	Community alarm only	Another Telecare service only	Both services	Total				
Less than 1 hour	2,770	931	9	49	989				
1 hour to less than 2 hours	8,895	3,492	49	382	3,923				
2 hours to less than 4 hours			477	5,413					
4 hours to less than 6 hours	7,537	2,840	57	362	3,259				
6 hours to less than 8 hours	7,933	3,035	71	402	3,508				
8 hours to less than 10 hours	4,700	1,943	40	260	2,243				
10 hours to less than 15 hours	10,451	4,116	106	558	4,780				
15 hours to less than 20 hours	4,498	1,829	68	287	2,184				
20 hours or more	5,890	1,883	60	302	2,245				
Total	66,222	24,910	555	3,079	28,544				

Source: Home Care Statistical Return

Of the 28,544 clients who receive home care and a Community Alarm and/or another Telecare service, 36 per cent of clients receive less than 4 hours of home care and 68 per cent of clients receive less than 10 hours of home care a week.





Source: Home Care Statistical Return

Other services

The following tables and charts contain information about personal care and meal services which home care clients can receive in their own home.

Age Group	Total Home Care clients	Nu	umber of clien	ts	% of Home Care clients			
		Personal care	Hot Meals ¹	Frozen Meals ¹	Personal care	Hot Meals ¹	Frozen Meals ¹	
Aged Under 65	12,549	7,246	251	292	58%	2%	2%	
Aged 65+	53,660	45,332	3,872	3,096	84%	7%	6%	
Unknown	13	8	0	0	62%	0%	0%	
Total	66,222	52,586	4,123	3,388	79%	6%	5%	

Table 8: Home Care clients receiving other services by age group, 2010

Source: Home Care Statistical Return

Note there is a total of 13 clients who receive both meals services

¹ Excludes Scottish Borders who were unable to provide information on meals clients

Of the 66,222 home care clients, 52,586 (79 per cent) also receive personal care. Table 9 contains information on those clients who receive home care and other services by client group. 49% of the clients who receive personal care where in the 'older people' client group (25,755 clients), followed by 33% who had physical disabilities (17,509 clients).

Overall, 7,498 home care clients also received a meals service. 4,123 (6 per cent) of home care clients received a hot meals service and 3,388 (5 per cent) received a frozen meals service. 13 clients received both a hot and frozen meal service. Note the Scotland meals data excludes information for Scottish Borders, see section 4 (Background information) for further details.

Table 9: Home Care clients receiving other services by client group, 2010

	Tatalita	Nui	nber of clier	nts	% of Home Care clients		
Client Group	Total Home Care clients	Personal care	Hot Meals ¹	Frozen Meals ¹	Personal care	Hot Meals ¹	Frozen Meals ¹
Older people	29,560	25,755	1,932	2,007	87%	7%	7%
People with Dementia	3,510	3,013	200	250	86%	6%	7%
People with Mental Health Problems	3,239	1,847	237	88	57%	7%	3%
People with Learning Disabilities	4,112	2,368	58	63	58%	1%	2%
People with Physical Disabilities	22,570	17,509	1,604	812	78%	7%	4%
People with addiction problems	565	416	33	29	74%	6%	5%
People in other vulnerable groups	1,456	901	47	116	62%	3%	8%
Other ²	360	251	10	7	70%	3%	2%
Not Known	850	526	2	16	62%	0%	2%
Total	66,222	52,586	4,123	3,388	79%	6%	5%

Source: Home Care Statistical Return

Note there is a total of 13 clients who receive both meals services

¹ Excludes Scottish Borders who were unable to provide information on meals clients

² Other includes palliative care and carers

		Nu	mber of clier	nts	% of Home Care clients		
Level of service	Total Home Care clients	Personal care	Hot Meals ¹	Frozen Meals ¹	Personal care	Hot Meals ¹	Frozen Meals ¹
Less than 1 hour	2,770	1,401	149	100	51%	5%	4%
1 hour to less than 2 hours	8,895	4,410	692	291	50%	8%	3%
2 hours to less than 4 hours	13,548	10,088	796	575	74%	6%	4%
4 hours to less than 6 hours	7,537	6,303	471	421	84%	6%	6%
6 hours to less than 8 hours	7,933	7,196	552	478	91%	7%	6%
8 hours to less than 10 hours	4,700	4,292	367	354	91%	8%	8%
10 hours to less than 15 hours	10,451	9,744	667	783	93%	6%	7%
15 hours to less than 20 hours	4,498	4,168	271	242	93%	6%	5%
20 hours or more	5,890	4,984	158	144	85%	3%	2%
Total	66,222	52,586	4,123	3,388	79%	6%	5%

Table 10: Home Care clients receiving other services by level of service, 2010

Source: Home Care Statistical Return

Note there is a total of 13 clients who receive both meals services

¹ Excludes Scottish Borders who were unable to provide information on meals clients

Of those that receive home care and personal care (52,586 clients), 30% receive less than 4 hours of home care and 83% receive less than 15 hours of home care a week.

3. Additional Services

In 2010, information was collected for the first time on <u>every person</u> who receives/uses a meals services (provided or purchased by the local authority) during census week.

Information was collected separately on the number of clients receiving a hot meals service and the number of clients receiving a frozen meals service during the census week. Note this information was provided by all local authorities who offer this service except for Scottish Borders – see section 4 (Background information) for further details. Eilean Siar do not offer a meals service.

	Number of clients	Number of	of clients	% of c	lients
Age Group	receiving a meals service	Hot Meals ¹	Frozen Meals ¹	Hot Meals ¹	Frozen Meals ¹
Unknown	34	31	3	91%	9%
0-64	831	422	409	51%	49%
65-74	1,373	744	629	54%	46%
75-84	3,791	2,187	1,604	58%	42%
85+	4,417	2,682	1,735	61%	39%
Total	10,446	6,066	4,380	58%	42%

Table 11: All clients who are receiving a meals services, 2010

Source: Home Care Statistical Return

Note there is a total of 13 clients who receive both meals services

¹ Excludes Scottish Borders who were unable to provide information on meals clients

As at March 2010, there were 10,446 clients receiving a meal service which was provided or purchased by the local authority. 13 per cent of these people were aged between 65 years and 74 years, 36 per cent were aged between 75 years and 84 years, and finally, 42 per cent were aged 85 years and over.

4. Background information on the collection of the data

Local authorities were asked to provide details of all home care services provided by their own staff, and in addition, services bought in from other local authorities, and private / voluntary organisations. Data were collected with respect to the week including 24th March 2010.

A revised home care services statistical data collection was introduced in 2010. The home care information is now being collected on an individual record basis as opposed to aggregate tables via ProcXed.Net. ProcXed.net aims to support and promote the electronic exchange of information in Scotland. It reduces administrative burdens and increases the speed, ease and accuracy (via inbuilt validation checks) of information exchange. It additionally encourages best practice and improves access to benchmarking information. Moreover, the system provides a secure method of sharing data. Further information about ProcXed.Net can be provided on request using the contact details provided on the following page.

The home care statistical collection asked for information to be returned on <u>every person</u> who receives/uses:

- Home care services (provided or purchased by the local authority) during the census week.
- Meals services (provided or purchased by the local authority) during census week.
- A Community Alarm during census week.
- Other Telecare services during census week.

In addition, the following information was optionally asked of local authorities:

- Clients who receive housing support (provided or purchased by the local authority) during census week.
- Clients who receive shopping services (provided or purchased by the local authority) during census week.
- Clients who receive laundry services (provided or purchased by the local authority) during census week.

Local Authority responses to optional items

- 9 Local authorities returned the date of last care plan.
- 31 Local authorities retuned (partial) data on if their clients lived alone. Of these 31 local authorities, 13 provided complete data on whether their clients lived alone.
- 15 Local authorities returned data on clients who received housing support.
- 15 Local authorities returned data on clients who received shopping services.
- 16 Local authorities returned data on clients who received laundry services.
- 3 Local authorities returned data on clients who had an IoRN (Indicator of Relative Need) Score.

For each of the optional items, further analysis will be carried out, and a discussion paper written. These will be published as 'data under development' over the coming months.

In 2010, local authorities identified whether the hours of home care they provided were 'scheduled' or 'actual' hours during the census week. 21 local authorities provided 'scheduled' hours, 5 local authorities provided 'actual' hours, and 6 local authorities provided both 'scheduled' and 'actual' hours.

Client groupings

Definitions have been kept consistent to maintain trends over time except for client groups. Client groups and definitions were revised in 2010, and multiple client groups were allowed for the first time. Client group analysis over time should

therefore be treated with caution. Full definitions can be found in the 'Home care services guidance notes' which can be found at: <u>http://www.scotland.gov.uk/Topics/Statistics/Browse/Health/HomeCareCensus</u>.

In this publication, where a local authority returned multiple client groups, in order to avoid double counting clients have been allocated to one client group. This has been based on the following order:

- 1. Dementia
- 2. Mental Health Problems
- 3. Learning Disability
- 4. Physical Disability
- 5. Addiction
- 6. Palliative Care
- 7. Carer's
- 8. Older people who do not fall into categories 1-7
- 9. Other vulnerable groups
- 10. Not known

For example, if a client has dementia and is an older person, then in table 2 they will appear in the dementia client group for the purpose of analysis.

Community Alarm and other Telecare

Telecare is the remote or enhanced delivery of health and social care services to people in their own home by means of telecommunications and computerised systems. Telecare usually refers to equipment and detectors that provide continuous, automatic and remote monitoring of care needs, emergencies and lifestyle changes, using information and communication technology (ICT) to trigger human responses, or shut down equipment to prevent hazards (Source: National Telecare Development Programme, Scottish Government).

Community Alarms are considered to be a basic introductory form of Telecare. A 'basic package' of pull cord, button, and/or pendant enables the user to create an alarm at the call or monitoring centre. Latterly, additional peripherals such as heat detectors have been included in the 'basic package'.

Some further examples of Telecare include (list not exhaustive):

Key safe Pill Dispenser Property exit sensor Falls detector Flood detector Epilepsy alert Movement detectors Further work be carried out over the next few months validating the data on <u>all</u> clients who receive a Community Alarm and/or other Telecare services.

Data completeness

A return was received from each local authority in Scotland.

Scottish Borders were unable to provide data on meals, although they do offer a meals service.

Dumfries & Galloway have introduced a new social work business system which has improved the accuracy of the data. Analysing trends over time for Dumfries & Galloway should be treated with caution as data has been collected differently for previous years.

Fife has improved the accuracy of the data in 2010. in previous years there may be some double counting which contributes to the decline in clients between 2009 and 2010. in addition, clients who actually received a service during the census week were included as opposed to clients who had a planned service during the census week which was reported on previously.

Totals may not add up to the sum of components due to rounding. More detailed tables on home care services are available from our website at: www.scotland.gov.uk/Topics/Statistics/Browse/Health/Data/HomeCare.

Other data sources

In order to calculate rates per population, the General Register Office for Scotland's (GROS) mid year population estimates have been used. For 2010 rates, the 2009 mid year population estimates have been used (the latest available).

http://www.gro-scotland.gov.uk/statistics/theme/population/index.html

Further information

Further details and analysis of the data presented in this Statistics Release are available on request from the address given below. The Statistics Release is available on the Internet by accessing the Scottish Government web site: –

http://www.scotland.gov.uk/Topics/Statistics/Browse/Health/Publications

Information at local authority level is shown in the annex to this Statistics Release.

Contact details

Community Care Statistics Basement Rear St Andrews House Edinburgh EH1 3DG

Contact: Steven Gillespie Tel: 0131 244 3777 E-mail: SWStat@scotland.gov.uk

This statistics release was published on 30th November 2010.

5. Annex

The Annex provides further detailed analysis.

- Table 1: Total Number of Home Care Clients and Hours of Service Provided by Local Authority, 2006-2010
- Table 2: Number of Home Care Clients and Hours Provided/Purchased, 2000-2010
- Table 3:Home Care Clients by Level of Service, 2000-2010
- Table 4: Home care clients by level of service and age group, 2010
- Table 5:Distribution of Clients by Level of Service, 2000-2010
- Table 6:Home Care Clients and hours by Provider of Service, 2000-2010
- Table 7:
 Age breakdown of Home Care Clients by Local Authority, 2010
- Table 8:
 Breakdown of Home Care Clients in receipt of a community alarm or other telecare service by Local

 Authority, 2010
 Authority, 2010
- Table 9: Breakdown of Home Care Clients in receipt of a personal care service by Local Authority, 2010
- Table 10:
 Breakdown of Home Care Clients in receipt of a meals service by Local Authority, 2010
- Table 11: Clients who are receiving a meals service by Local Authority, 2010
- Table 12: Clients who are receiving a either a hot meals or frozen meals service by Local Authority, 2010

Totals may not add up to the sum of components due to rounding.

Local Authority	Nu	mber of clie	ents receiv	ing a servi	ce	Total hou	ırs of servi	ce provide LA	ed or purcl	nased by
,	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Aberdeen City	2,925	2,945	2,449	2,013	1,901	20,253	22,831	17,414	15,176	15,598
Aberdeenshire	2,264	2,366	2,525	2,634	2,396	20,888	22,619	22,331	21,452	19,530
Angus	2,029	2,024	1,886	1,831	1,778	6,635	7,288	6,264	6,462	6,556
Agyll & Bute	937	816	838	748	817	7,221	8,216	8,577	7,843	8,224
Clackmannanshire	774	796	829	786	743	7,505	8,196	8,040	6,877	6,694
Dumfries & Galloway	2,176	2,309	2,070	1,900	2,409	28,453	26,237	21,167	20,674	34,998
Dundee City	1,786	2,061	2,173	2,216	2,205	12,447	13,037	14,026	15,306	15,234
East Ayrshire	1,859	1,941	2,111	2,059	1,918	22,593	25,246	26,381	26,241	24,514
East Dunbartonshire	1,174	1,359	1,420	1,482	1,490	6,361	13,590	13,272	16,376	16,566
East Lothian	1,309	1,513	1,499	1,557	1,560	15,992	17,658	18,945	16,607	19,451
East Renfrewshire	924	991	932	943	955	7,696	6,357	6,341	6,866	8,077
Edinburgh, City of	5,413	4,944	4,664	4,571	4,596	39,419	41,440	41,307	38,512	44,067
Eilean Siar	664	660	590	586	571	5,683	5,460	5,134	5,262	5,794
Falkirk	2,325	2,334	2,325	2,445	2,594	19,364	22,037	22,287	23,311	24,293
Fife	7,305	7,265	6,489	6,002	4,834	53,989	68,913	76,025	72,859	64,939
Glasgow City	9,013	8,586	8,264	8,284	7,897	82,824	83,724	81,971	80,050	77,771
Highland	2,633	2,252	2,105	2,073	2,038	15,875	15,134	12,426	12,182	12,872
Inverciyde	1,222	1,343	1,383	1,422	1,396	16,024	14,253	14,865	14,860	14,913
Midlothian	1,213	1,147	1,128	1,086	981	10,915	11,031	12,829	12,302	10,719
Moray	1,324	1,320	1,305	1,312	1,179	8,396	8,671	8,378	12,456	10,558
North Ayrshire	1,331	1,402	1,564	1,654	1,420	9,984	10,327	12,320	12,991	11,025
North Lanarkshire	4,339	4,247	4,014	3,944	3,690	33,907	35,053	33,813	34,833	34,911
Orkney Islands	538	414	284	275	286	2,752	2,248	2,194	1,886	1,819
Perth & Kinross	1,222	1,194	1,201	1,216	1,527	8,560	8,593	8,903	9,015	11,607
Renfrewshire	1,990	2,305	2,318	2,457	2,222	16,064	16,918	14,654	14,276	12,673
Scottish Borders	1,542	1,389	1,337	1,444	1,391	10,221	9,326	9,141	10,172	10,876
Shetland Islands	552	491	453	478	472	2,991	2,854	2,870	3,075	3,275
South Ayrshire	1,823	1,908	2,045	2,173	2,216	30,501	32,753	35,859	36,791	37,167
South Lanarkshire	3,507	3,845	3,835	4,131	4,084	46,169	51,368	54,177	52,088	57,553
Stirling	990	977	1,145	1,090	1,211	11,927	10,875	14,562	13,878	16,681
West Dunbartonshire	2,074	2,065	2,019	1,890	1,769	13,911	13,575	13,562	12,915	12,800
West Lothian	1,480	1,501	1,559	1,629	1,676	8,563	9,214	10,980	12,134	14,646
SCOTLAND	70,657	70,710	68,759	68,331	66,222	604,081	645,041	651,014	645,727	666,400

Table 1: Total Number of Home Care Clients and Hours of Service Provided by Local Authority, 2006-2010

Source: Home Care Statistical Return

Time series data from 1998 to latest is available from our website at: http://www.scotland.gov.uk/Topics/Statistics/Browse/Health/Data/HomeCare#top

Table 2: Number of Home Care Clients and Hours Provided/Purchased, 2000-2010

					Year	at 31 marc	h				
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
No. of Clients	70,210	65,533	64,546	67,266	69,986	71,094	70,657	70,710	68,759	68,331	66,222
Client Hours	393,071	394,567	452,758	501,030	543,383	584,160	604,081	645,041	651,014	645,727	666,400
Hours per Client	5.6	6.0	7.0	7.4	7.8	8.2	8.5	9.1	9.5	9.4	10.1
Clients aged 65+ receiving 10 hours+	8,545	9,441	10,808	12,047	13,337	14,180	14,078	14,629	15,332	15,223	15,736
Population aged 65+	799,485	807,181	812,879	819,063	826,554	833,094	837,968	845,613	856,543	868,512	868,512
Rate per 1,000 population aged 65+	10.7	11.7	13.3	14.7	16.1	17.0	16.8	17.3	17.9	17.5	18.1

Source: Home Care Statistical Return

Table 3: Home care clients by level of service, 2000-2010

Level of Service					Last w	eek in Mar	ch				
Level of Service	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
Less than 1 Hour	2,908	3,070	2,267	2,293	2,881	2,294	2,923	2,669	2,804	2,952	2,770
1 Hour to Less than 2 Hours	14,240	11,867	11,816	12,526	11,811	12,010	11,930	11,211	10,262	9,307	8,895
2 Hours to Less than 4 Hours	20,836	18,837	17,634	17,442	17,672	17,526	16,918	16,135	14,634	14,687	13,548
4 Hours to Less than 6 Hours	11,404	10,017	9,286	9,074	9,195	9,140	8,690	8,572	8,425	8,057	7,537
6 Hours to Less than 8 Hours	6,214	6,338	6,214	6,661	7,079	7,384	7,320	7,840	7,568	7,933	7,933
8 Hours to Less than 10 Hours	4,008	3,626	3,774	4,081	4,439	4,665	4,602	4,784	4,676	5,184	4,700
10 Hours to Less than 15 Hours	6,082	6,798	7,393	7,786	8,377	8,958	9,035	9,522	10,236	10,045	10,451
15 Hours to Less than 20 Hours	2,576	2,781	3,177	3,565	4,015	4,189	4,098	4,393	4,324	4,637	4,498
20 Hours or More	1,942	2,199	2,985	3,838	4,517	4,928	5,141	5,584	5,830	5,529	5,890
Totals	70,210	65,533	64,546	67,266	69,986	71,094	70,657	70,710	68,759	68,331	66,222

Table 4: Home care clients by level of service and age group, 2010

	0.4	64	65	-74	75	-84	83	<u>j</u> +	Unknown	_
Level of Service	Number of Clients	%	Number of Clients	%	Number of Clients	1 %	Number of Clients	1 56	Number of Clients	Total Clients
Less than 1 hour	570	5	363	4	884	4	953	4	0	2,770
1 hour to less than 2 hours	1,304	10	1,421	14	3,242	15	2,924	14	4	8,895
2 hours to less than 4 hours	2,327	19	2,255	23	4,938	22	4,025	19	3	13,548
4 hours to less than 6 hours	1,467	12	1,095	11	2,477	11	2,498	12	0	7,537
6 hours to less than 8 hours	1,131	9	1,209	12	2,837	13	2,752	13	4	7,933
8 hours to less than 10 hours	649	5	674	7	1,661	7	1,716	8	0	4,700
10 hours to less than 15 hours	1,438	11	1,389	14	3,605	16	4,017	19	2	10,451
15 hours to less than 20 hours	741	6	597	6	1,434	6	1,726	8	0	4,498
20 hours to less than 30 hours	849	7	383	4	710	3	661	3	0	2,603
30 hours to less than 40 hours	506	4	212	2	280	1	206	1	0	1,204
40 hours to less than 50 hours	313	2	88	1	102	0	54	0	0	557
50 hours and over	1,254	10	149	2	81	0	42	0	0	1,526
TOTAL CLIENTS	12,549	100	9,835	100	22,251	100	21,574	100	13	66,222

Source: Home Care Statistical Return

Table 5: Distribution of clients by level of service, 2000-2010

Level of Service					Last we	ek in March	า				
Level of Service	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
More than 10 hours	15%	18%	21%	23%	24%	25%	26%	28%	30%	30%	31%
Between 4 and 10 hours	31%	30%	30%	29%	30%	30%	29%	30%	30%	31%	30%
Less than 4 hours	54%	52%	49%	48%	46%	45%	45%	42%	40%	39%	38%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 6: Home care clients and hours provided by provider of service, 2000-2010

					Last	week in M	arch				
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
Number of Clients:		,							,		
Receiving Service Solely from Local Authority	63,271	57,219	55,513	56,342	56,662	54,935	53,478	51,577	48,844	46,344	43,647
Receiving Service Solely from Private / Voluntary Sector	4,590	5,578	6,178	7 ,550	9,430	11,680	12,233	13,926	14,794	16,733	17,632
Receiving Service from a Combination of LA and Private / Voluntary Sector	2,349	2,736	2,855	3,374	3,894	4,479	4,946	5,207	5,121	5,254	4,943
Distribution of Clients:		•									
Receiving Service Solely from Local Authority	90%	87%	86%	84%	81%	77%	76%	73%	71%	68%	66%
Receiving Service Solely from Private / Voluntary Sector	7%	9%	10%	11%	13%	16%	17%	20%	22%	24%	27%
Receiving Service from a Combination of LA and Private / Voluntary Sector	3%	4%	4%	5%	6%	6%	7%	7%	7%	8%	7%
Number of Hours:											
Receiving Service Solely from Local Authority	321,771	306,691	332,996	344,315	354,613	350,682	340,294	343,506	339,046	326,541	313,444
Receiving Service Solely from Private / Voluntary Sector	39,708	55,098	83,372	110,999	130,625	173,330	196,297	224,853	237,206	246,187	278,916
Receiving Service from a Combination of LA and Private / Voluntary Sector	31,592	32,778	36,390	45,716	58,144	60,147	67,490	76,683	74,761	72,999	74,040
Distribution of Hours:	I	I	I	I			I		I	I	
Receiving Service Solely from Local Authority	82%	78%	74%	69%	65%	60%	56%	53%	52%	51%	47%
Receiving Service Solely from Private / Voluntary Sector	10%	14%	18%	22%	24%	30%	32%	35%	36%	38%	42%
Receiving Service from a Combination of LA and Private / Voluntary Sector	8%	8%	8%	9%	11%	10%	11%	12%	11%	11%	11%

Local Authority		Age g	group of H	ome care	client			Rate per	1,000 po	pulation	
Lucal Authonity	0-64	65-74	75-84	85+	Unknown	Total	0-64	65-74	75-84	85+	Total
Aberdeen City	177	262	745	717	0	1,901	1.0	15.9	63.5	177.6	8.9
Aberdeenshire	328	267	827	974	0	2,396	1.6	12.3	64.7	203.6	9.8
Angus	254	272	643	609	0	1,778	2.9	23.1	85.8	226.1	16.1
Agyll & Bute	70	130	278	339	0	817	1.0	12.3	44.4	150.4	9.1
Clackmannanshire	182	111	231	219	0	743	4.3	24.1	93.9	273.1	14.7
Dumfries & Galloway	513	329	808	759	0	2,409	4.4	18.6	73.3	208.5	16.2
Dundee City	276	359	772	798	0	2,205	2.3	27.9	83.7	227.6	15.4
East Ayrshire	423	268	700	527	0	1,918	4.3	23.1	101.9	231.4	16.0
East Dunbartonshire	385	162	470	473	0	1,490	4.5	15.4	69.9	216.2	14.2
East Lothian	465	163	460	472	0	1,560	5.8	17.6	77.3	226.9	16.1
East Renfrewshire	121	128	342	364	0	955	1.6	15.4	60.6	187.6	10.7
Edinburgh, City of	795	601	1,494	1,705	1	4,596	1.9	17.7	60.2	167.2	9.6
Eilean Siar	86	69	198	215	3	571	4.2	23.2	105.0	285.9	21.8
Falkirk	712	387	789	706	0	2,594	5.6	27.9	97.6	261.6	17.0
Fife	1,220	669	1,462	1,483	0	4,834	4.1	19.5	70.2	190.0	13.3
Glasgow City	1,051	1,470	2,956	2,420	0	7,897	2.1	34.7	101.2	242.3	13.4
Highland	219	298	723	791	7	2,038	1.2	13.2	53.4	163.1	9.2
Inverciyde	245	225	498	428	0	1,396	3.7	29.1	101.3	247.5	17.4
Midlothian	248	115	285	333	0	981	3.7	15.4	65.4	229.0	12.1
Moray	199	193	407	380	0	1,179	2.8	21.7	73.4	210.8	13.4
North Ayrshire	117	249	537	517	0	1,420	1.1	17.7	66.2	191.7	10.5
North Lanarkshire	685	638	1,328	1,039	0	3,690	2.5	22.5	83.2	215.2	11.3
Orkney Islands	28	44	98	116	0	286	1.7	19.6	82.4	257.8	14.3
Perth & Kinross	133	198	528	668	0	1,527	1.1	13.1	54.5	180.9	10.5
Renfrewshire	696	276	583	667	0	2,222	4.9	17.6	61.7	215.9	13.1
Scottish Borders	188	184	462	557	0	1,391	2.1	14.9	60.9	218.1	12.3
Shetland Islands	60	73	169	170	0	472	3.2	35.2	143.1	363.2	21.3
South Ayrshire	551	306	650	709	0	2,216	6.3	24.6	81.6	232.2	19.9
South Lanarkshire	956	654	1,325	1,149	0	4,084	3.7	23.1	75.8	202.3	13.1
Stirling	397	158	337	317	2	1,211	5.4	18.8	67.6	176.7	13.6
West Dunbartonshire	358	290	602	519	0	1,769	4.7	36.4	117.1	309.9	19.5
West Lothian	411	287	544	434	0	1,676	2.8	20.8	78.7	210.8	9.8
SCOTLAND	12,549	9,835	22,251	21,574	13	66,222	2.9	20.9	75.4	208.4	12.7

Table 7: Age breakdown of Home Care Clients by Local Authority, 2010

Local Authority			Age grou	p of client	t		F	Rate per	Home ca	re client	
Lucal Autonity	0-64	65-74	75-84	85+	Unknown	Total	0-64	65-74	75-84	85+	Total
Aberdeen City	48	64	244	268	0	624	0.3	3.9	20.8	66.4	2.9
Aberdeenshire	79	73	321	470	0	943	0.4	3.4	25.1	98.3	3.9
Angus	133	157	409	414	0	1,113	1.5	13.3	54.6	153.7	10.1
Agyll & Bute	22	54	106	182	0	364	0.3	5.1	16.9	80.7	4.0
Clackmannanshire	49	70	174	182	0	475	1.1	15.2	70.7	226.9	9.4
Dumfries & Galloway	67	80	304	330	0	781	0.6	4.5	27.6	90.7	5.3
Dundee City	88	169	379	395	0	1,031	0.7	13.1	41.1	112.7	7.2
East Ayrshire	187	176	510	415	0	1,288	1.9	15.1	74.2	182.3	10.7
East Dunbartonshire	54	60	211	275	0	600	0.6	5.7	31.4	125.7	5.7
East Lothian	124	66	242	301	0	733	1.6	7.1	40.7	144.7	7.6
East Renfrewshire	37	68	177	172	0	454	0.5	8.2	31.4	88.7	5.1
Edinburgh, City of	175	148	428	516	0	1,267	0.4	4.4	17.2	50.6	2.7
Eilean Siar	32	33	120	149	3	337	1.6	11.1	63.6	198.1	12.9
Falkirk	209	241	563	534	0	1,547	1.6	17.4	69.6	197.9	10.1
Fife	277	266	771	886	0	2,200	0.9	7.7	37.0	113.5	6.1
Glasgow City	*	*	63	59	0	163	*	*	2.2	5.9	0.3
Highland	58	102	263	346	0	769	0.3	4.5	19.4	71.4	3.5
Inverclyde	73	95	280	293	0	741	1.1	12.3	57.0	169.5	9.2
Midlothian	49	65	156	221	0	491	0.7	8.7	35.8	152.0	6.1
Moray	48	68	190	219	0	525	0.7	7.6	34.3	121.5	6.0
North Ayrshire	44	122	282	292	0	740	0.4	8.7	34.7	108.3	5.5
North Lanarkshire	349	435	1,045	801	0	2,630	1.3	15.4	65.4	165.9	8.1
Orkney Islands	*	*	8	11	0	28	*	*	6.7	24.4	1.4
Perth & Kinross	55	79	250	365	0	749	0.5	5.2	25.8	98.9	5.1
Renfrewshire	95	129	297	381	0	902	0.7	8.2	31.4	123.3	5.3
Scottish Borders	78	96	252	334	0	760	0.9	7.8	33.2	130.8	6.7
Shetland Islands	25	43	135	149	0	352	1.4	20.8	114.3	318.4	15.8
South Ayrshire	108	155	407	499	0	1,169	1.2	12.5	51.1	163.4	10.5
South Lanarkshire	327	342	844	767	0	2,280	1.3	12.1	48.3	135.0	7.3
Stirling	64	91	222	220	0	597	0.9	10.8	44.5	122.6	6.7
West Dunbartonshire	98	176	423	400	0	1,097	1.3	22.1	82.3	238.8	12.1
West Lothian	172	142	264	216	0	794	1.2	10.3	38.2	104.9	4.6
SCOTLAND	3,245	3,894	10,340	11,062	3	28,544	0.8	8.3	35.1	106.9	5.5

Table 8: Breakdown of Home Care Clients in receipt of a community alarm or other telecare service by Local Authority, 2010

Source: Home Care Statistical Return

Cells containing * represent small numbers that are suppressed to maintain confidentiality

Local Authority			Age grou	p of client	t		F	Rate per l	Home ca	re client	
Local Authority	0-64	65-74	75-84	85+	Unknown	Total	0-64	65-74	75-84	85+	Total
Aberdeen City	168	259	740	711	0	1,878	0.95	0.99	0.99	0.99	0.99
Aberdeenshire	*	*	249	316	0	642	*	*	0.30	0.32	0.27
Angus	129	142	353	377	0	1,001	0.51	0.52	0.55	0.62	0.56
Agyll & Bute	59	123	270	328	0	780	0.84	0.95	0.97	0.97	0.95
Clackmannanshire	67	89	205	196	0	557	0.37	0.80	0.89	0.89	0.75
Dumfries & Galloway	367	316	800	751	0	2,234	0.72	0.96	0.99	0.99	0.93
Dundee City	0	192	407	412	0	1,011	0.00	0.53	0.53	0.52	0.46
East Ayrshire	261	254	686	515	0	1,716	0.62	0.95	0.98	0.98	0.89
East Dunbartonshire	201	148	438	427	0	1,214	0.52	0.91	0.93	0.90	0.81
East Lothian	209	131	379	405	0	1,124	0.45	0.80	0.82	0.86	0.72
East Renfrewshire	113	120	319	331	0	883	0.93	0.94	0.93	0.91	0.92
Edinburgh, City of	533	498	1,354	1,530	0	3,915	0.67	0.83	0.91	0.90	0.85
Eilean Siar	78	66	188	202	2	536	0.91	0.96	0.95	0.94	0.94
Falkirk	417	295	672	606	0	1,990	0.59	0.76	0.85	0.86	0.77
Fife	779	507	1,135	1,211	0	3,632	0.64	0.76	0.78	0.82	0.75
Glasgow City	832	1,263	2,637	2,163	0	6,895	0.79	0.86	0.89	0.89	0.87
Highland	165	266	647	724	6	1,808	0.75	0.89	0.89	0.92	0.89
Inverciyde	129	199	476	411	0	1,215	0.53	0.88	0.96	0.96	0.87
Midlothian	117	94	242	274	0	727	0.47	0.82	0.85	0.82	0.74
Moray	115	140	332	327	0	914	0.58	0.73	0.82	0.86	0.78
North Ayrshire	0	233	511	484	0	1,228	0.00	0.94	0.95	0.94	0.86
North Lanarkshire	447	544	1,175	941	0	3,107	0.65	0.85	0.88	0.91	0.84
Orkney Islands	28	42	92	111	0	273	1.00	0.95	0.94	0.96	0.95
Perth & Kinross	116	180	473	605	0	1,374	0.87	0.91	0.90	0.91	0.90
Renfrewshire	183	246	524	599	0	1,552	0.26	0.89	0.90	0.90	0.70
Scottish Borders	140	166	451	545	0	1,302	0.74	0.90	0.98	0.98	0.94
Shetland Islands	*	*	20	38	0	77	*	*	0.12	0.22	0.16
South Ayrshire	284	280	643	704	0	1,911	0.52	0.92	0.99	0.99	0.86
South Lanarkshire	576	552	1,201	1,082	0	3,411	0.60	0.84	0.91	0.94	0.84
Stirling	187	107	263	255	0	812	0.47	0.68	0.78	0.80	0.67
West Dunbartonshire	143	199	467	431	0	1,240	0.40	0.69	0.78	0.83	0.70
West Lothian	395	276	528	428	0	1,627	0.96	0.96	0.97	0.99	0.97
SCOTLAND	7,246	8,015	18,877	18,440	8	52,586	0.58	0.81	0.85	0.85	0.79

Table 9: Breakdown of Home Care Clients in receipt of a personal care service by Local Authority, 2010

Source: Home Care Statistical Return

Cells containing * represent small numbers that are suppressed to maintain confidentiality

Local Authority			Age grou	p of client	t		F	Rate per	Home ca	re client	
Lucal Authonity	0-64	65-74	75-84	85+	Unknown	Total	0-64	65-74	75-84	85+	Total
Aberdeen City	23	46	175	228	0	472	0.13	0.18	0.23	0.32	0.25
Aberdeenshire	5	28	115	193	0	341	0.02	0.10	0.14	0.20	0.14
Angus	31	59	170	227	0	487	0.12	0.22	0.26	0.37	0.27
Agyll & Bute	0	*	*	29	0	50	0.00	*	*	0.09	0.06
Clackmannanshire	7	12	29	42	0	90	0.04	0.11	0.13	0.19	0.12
Dumfries & Galloway	*	*	54	82	0	147	*	*	0.07	0.11	0.06
Dundee City	26	45	142	172	0	385	0.09	0.13	0.18	0.22	0.17
East Ayrshire	72	91	273	232	0	668	0.17	0.34	0.39	0.44	0.35
East Dunbartonshire	*	*	*	27	0	42	*	*	*	0.06	0.03
East Lothian	26	26	100	144	0	296	0.06	0.16	0.22	0.31	0.19
East Renfrewshire	0	*	*	31	0	52	0.00	*	*	0.09	0.05
Edinburgh, City of	8	12	18	48	0	86	0.01	0.02	0.01	0.03	0.02
Eilean Siar	-	-	-	-	-	-	-	-	-	-	-
Falkirk	16	32	88	97	0	233	0.02	0.08	0.11	0.14	0.09
Fife	25	66	219	286	0	596	0.02	0.10	0.15	0.19	0.12
Glasgow City	44	72	159	120	0	395	0.04	0.05	0.05	0.05	0.05
Highland	21	38	102	91	0	252	0.10	0.13	0.14	0.12	0.12
Inverclyde	12	31	50	53	0	146	0.05	0.14	0.10	0.12	0.10
Midlothian	*	*	23	31	0	67	*	*	0.08	0.09	0.07
Moray	7	23	88	76	0	194	0.04	0.12	0.22	0.20	0.16
North Ayrshire	*	*	50	71	0	141	*	*	0.09	0.14	0.10
North Lanarkshire	18	14	36	39	0	107	0.03	0.02	0.03	0.04	0.03
Orkney Islands	8	17	22	36	0	83	0.29	0.39	0.22	0.31	0.29
Perth & Kinross	10	21	58	91	0	180	0.08	0.11	0.11	0.14	0.12
Renfrewshire	28	62	136	190	0	416	0.04	0.22	0.23	0.28	0.19
Scottish Borders	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Shetland Islands	11	29	58	64	0	162	0.18	0.40	0.34	0.38	0.34
South Ayrshire	12	37	131	164	0	344	0.02	0.12	0.20	0.23	0.16
South Lanarkshire	40	69	143	142	0	394	0.04	0.11	0.11	0.12	0.10
Stirling	12	17	53	63	0	145	0.03	0.11	0.16	0.20	0.12
West Dunbartonshire	28	36	98	108	0	270	0.08	0.12	0.16	0.21	0.15
West Lothian	42	42	75	98	0	257	0.10	0.15	0.14	0.23	0.15
SCOTLAND	542	970	2,711	3,275	0	7,498	0.04	0.10	0.12	0.15	0.11

Table 10: Breakdown of Home Care Clients in receipt of a meals service by Local Authority, 2010

Source: Home Care Statistical Return

Cells containing * represent small numbers that are suppressed to maintain confidentiality

NR : Scottish Borders did not return any information on meals services though they do provide a meals service

Local Authority			Age grou	p of client	t			Rate per	1,000 po	pulation	
	0-64	65-74	75-84	85+	Unknown	Total	0-64	65-74	75-84	85+	Total
Aberdeen City	45	77	249	287	0	658	0.25	4.69	21.23	71.09	3.08
Aberdeenshire	17	48	176	238	0	479	0.08	2.22	13.78	49.76	1.97
Angus	46	77	233	307	0	663	0.52	6.55	31.08	114.00	6.01
Agyll & Bute	*	*	59	68	11	153	*	*	9.42	30.17	1.70
Clackmannanshire	15	15	32	56	0	118	0.35	3.25	13.00	69.83	2.33
Dumfries & Galloway	*	*	97	130	0	250	*	*	8.80	35.71	1.68
Dundee City	74	85	233	270	0	662	0.63	6.61	25.26	77.01	4.62
East Ayrshire	72	91	273	232	0	668	0.72	7.83	39.73	101.89	5.56
East Dunbartonshire	*	*	*	41	0	74	*	*	*	18.74	0.71
East Lothian	37	65	201	221	0	524	0.47	7.04	33.79	106.25	5.41
East Renfrewshire	0	*	*	38	0	62	0.00	*	*	19.59	0.69
Edinburgh, City of	12	20	33	77	3	145	0.03	0.59	1.33	7.55	0.30
Eilean Siar	-	-	-	-	-	-	-	-	-	-	-
Falkirk	28	46	132	141	0	347	0.22	3.32	16.33	52.24	2.28
Fife	48	101	352	457	0	958	0.16	2.94	16.90	58.56	2.64
Glasgow City	44	72	159	120	0	395	0.09	1.70	5.44	12.02	0.67
Highland	21	39	102	91	0	253	0.12	1.73	7.54	18.77	1.15
Inverciyde	12	31	50	53	20	166	0.18	4.02	10.17	30.65	2.07
Midlothian	12	9	38	58	0	117	0.18	1.21	8.72	39.89	1.45
Moray	13	34	145	139	0	331	0.18	3.82	26.16	77.09	3.78
North Ayrshire	13	32	111	143	0	299	0.12	2.28	13.68	53.02	2.21
North Lanarkshire	27	25	50	55	0	157	0.10	0.88	3.13	11.39	0.48
Orkney Islands	8	17	22	36	0	83	0.50	7.56	18.49	80.00	4.16
Perth & Kinross	15	42	87	138	0	282	0.13	2.78	8.99	37.38	1.93
Renfrewshire	28	62	136	191	0	417	0.20	3.96	14.39	61.83	2.45
Scottish Borders	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Shetland Islands	19	37	81	93	0	230	1.03	17.87	68.59	198.72	10.36
South Ayrshire	22	67	192	235	0	516	0.25	5.39	24.11	76.97	4.63
South Lanarkshire	40	69	143	142	0	394	0.15	2.44	8.18	25.00	1.27
Stirling	19	29	91	97	0	236	0.26	3.45	18.24	54.07	2.66
West Dunbartonshire	37	48	116	117	0	318	0.49	6.03	22.57	69.85	3.50
West Lothian	97	94	149	138	0	478	0.65	6.82	21.56	67.02	2.79
SCOTLAND	830	1,371	3,789	4,409	34	10,433	0.19	2.92	12.84	42.59	2.01

Table 11: Clients who are receiving a meals service by Local Authority, 2010

Source: Home Care Statistical Return

Cells containing * represent small numbers that are suppressed to maintain confidentiality NR : Scottish Borders did not return any information on meals services though they do provide a meals service

Local Authority	Home Care client		Non-Home Care client		Total (All clients)	
	Hot Meals	Frozen Meals	Hot Meals	Frozen Meals	Hot Meals	Frozen Meals
Aberdeen City	0	472	0	186	0	658
Aberdeenshire	0	341	0	138	0	479
Angus	487	0	176	0	663	0
Agyll & Bute	50	0	103	0	153	0
Clackmannanshire	90	0	28	0	118	0
Dumfries & Galloway	147	0	103	0	250	0
Dundee City	385	0	277	0	662	0
East Ayrshire	0	668	0	0	0	668
East Dunbartonshire	*	0	*	0	74	0
East Lothian	0	296	0	228	0	524
East Renfrewshire	52	0	10	0	62	0
Edinburgh, City of	0	86	0	59	0	145
Eilean Siar	-	-	-	-	-	-
Falkirk	233	0	114	0	347	0
Fife	596	0	362	0	958	0
Glasgow City	0	395	0	0	0	395
Highland	0	*	0	*	0	253
Inverclyde	146	0	20	0	166	0
Midlothian	0	67	0	50	0	117
Moray	194	0	137	0	331	0
North Ayrshire	141	0	158	0	299	0
North Lanarkshire	92	*	43	*	135	22
Orkney Islands	0	83	0	0	0	83
Perth & Kinross	0	180	0	102	0	282
Renfrewshire	*	0	*	0	417	0
Scottish Borders	NR	NR	NR	NR	NR	NR
Shetland Islands	162	0	68	0	230	0
South Ayrshire	344	0	172	0	516	0
South Lanarkshire	131	276	0	0	131	276
Stirling	145	0	91	0	236	0
West Dunbartonshire	270	0	48	0	318	0
West Lothian	0	257	0	221	0	478
SCOTLAND	4,123	3,388	1,943	992	6,066	4,380

Table 12: Clients who are receiving either a hot meals or frozen meals service by Local Authority, 2010

Source: Home Care Statistical Return

Cells containing * represent small numbers that are suppressed to maintain confidentiality

Note there is a total of 13 clients who receive both meals services

NR : Scottish Borders did not return any information on meals services though they do provide a meals service

SCOTTISH GOVERNMENT STATISTICIAN GROUP

OUR AIM

To provide relevant and reliable information, analysis and advice that meet the needs of government, business and the people of Scotland.

OBJECTIVES

1. To produce statistics and analysis relevant to user needs by

- Developing our understanding of customer requirements to ensure statistics are kept relevant and analysis is well targeted;
- Developing the range of statistics and analysis we produce;
- Where practicable improving timeliness;
- · Providing more statistics disaggregated by age, gender and ethnicity;
- · Developing more data for small areas through the Neighbourhood Statistics project;
- · Contributing to production of comparable statistics across the UK and internationally.

2. To ensure effective use of our statistics by

- · Contributing more directly to policy processes inside and where possible outside government;
- · Improving access to and presentation of data and analysis;
- Improving the advice provided on statistics.

3. To work effectively with users and providers by

- Maintaining arrangements to consult and involve users and providers;
- · Involving users and providers in planning developments in outputs and processes;
- Minimising the burden on data providers through dropping or streamlining collections as appropriate, to ensure the benefits of the information justify the costs of collection.

4. To develop the quality of statistics by

- Assuring and improving quality as an integral part of data collection and analysis and through regular reviews in line with National Statistics quality strategy;
- · Developing statistical methods, systems and classifications;
- Working with the rest of the Government Statistical Service to develop joint approaches/solutions where appropriate.
- 5. To assure the integrity of statistics by
 - Maintaining and promoting integrity through implementation of the National Statistics Code of Practice and related protocols;
 Safaquarding the confidentiality of data subjects
 - Safeguarding the confidentiality of data subjects.
- 6. To ensure the efficient and effective delivery of statistics products and services by
 - Making best use of all sources including administrative sources;
 - · Working with other analysts to maximise the contribution of our own and other analysts' work;
 - Ensuring value for money;
 - · Making best use of Information and Communications Technology;
 - Ensuring effective communication within the Statistician Group.
- 7. To develop our workforce and competences
 - · Ensuring recruitment of staff with the necessary skills and potential;
 - Ensuring development of expertise amongst existing staff;
 - Promoting and upholding the standards of the statistics profession.

This is a National Statistics publication

"This is a National Statistics publication. It has been produced to high professional standards set out in the National Statistics Code of Practice Protocol - see www.statistics.gov.uk/about_ns/cop/default.asp

These statistics undergo regular quality assurance reviews to ensure that they meet customer needs. They are produced free from any political interference."

Details of pre-release access will be provided in the Scottish Government Statistics Website under 'Forthcoming Releases'

Correspondence and enquiries

Enquiries on Home Care should be addressed to:

Steven Gillespie Analytical Services Division Health Directorate St Andrews House Edinburgh, EH1 3DG Telephone: 0131 244 3777; Fax: 0131 244 5427 e-mail: Swstat@scotland.gsi.gov.uk General enquiries on Scottish Government statistics can be addressed to:

Office of the Chief Statistician Scottish Government 3 Floor West Rear, St Andrews House EDINBURGH EH1 3DG Telephone: (0131) 244 0442; Fax: (0131) 244 2223 e-mail: statistics.enquiries@scotland.gsi.gov.uk

Advice on specific areas of Scottish Government statistical work can be obtained from staff at the telephone numbers given below:

Scottish Government Statistics contacts

Agricultural census and labour force	(0131) 244 6150
Business	(0141) 242 5446
Community Care	(0131) 244 3777
Courts and law	(0131) 244 2227
Environment	(0131) 244 0445
Equality	(0131) 244 0324
Fisheries	(0131) 244 6441
Further and Higher Education	(0141) 242 0273
Health	(0131) 244 3432
Housing	(0131) 244 7236
Income, Tax and Benefits	(0131) 244 2583
Labour market	(0141) 242 5446
Local government finance	(0131) 244 7033
Planning	(0131) 244 0439
Prisons	(0131) 244 2147
Recorded crime	(0131) 244 2635
Schools – pupils and teachers	(0131) 244 1689
Schools – qualifications	(0131) 244 0315
Scottish Government personnel	(0131) 244 3926
Scottish Neighbourhood Statistics	(0131) 244 0442
The Economy	(0131) 244 2234
Transport	(0131) 244 7255

Other contacts for Scottish statistics

Forestry Commission	(0131) 314 6337		
General Register Office for Scotland	(0131) 314 4243		
 Vital statistics and publications 			
- Population statistics, census statistics	(0131) 314 4254		
or digital boundary products			
The Scottish Funding Councils for	(0131) 313 6575		
Higher and Further Education			

For **general enquiries about National Statistics** in the United Kingdom Government contact the National Statistics Public Enquiry Service on

020 7533 5888

minicom: 01633 812399 Email: info@statistics.gov.uk Fax: 01633 652747 Letters: room DG/18, 1 Drummond Gate, LONDON SW1V 2QQ

You can also find National Statistics on the internet - go to www.statistics.gov.uk

If you would like to be consulted about new or existing statistical collections or receive notification of forthcoming statistical publications, please register your interest on the Scottish Government ScotStat website at www.scotland.gov.uk/Topics/Statistics/scotstat

Current contact points, e-mail addresses and the publications listed below as well as a range of other statistical publications can be found on the Scottish Government Web site at www.scotland.gov.uk/stats

Further information on the General Register Office for Scotland is available on the website www.gro-scotland.gov.uk

Most recent Health Statistical Publications relating to the Community Care theme

Ref no.	Title	Last published	Price -
9780755994342	Free Personal And Nursing Care, Scotland, 2008-09	29 June 2010	
9780755995882	Mental Health Officers Survey, Scotland, 2009-10	31 August 2010	-
9780755996636	Self-directed Support (Direct Payments), Scotland, 2010	28 September 2010	-
9780755996612	Respite Care, Scotland 2010	28 September 2010	-
9780755997183 R	Registered Blind and Partially Sighted person, Scotland 2010	26 October 2010	-
			-

Complaints and suggestions

If you are not satisfied with our service, please write to the Chief Statistician, Mr Rob Wishart, 3R.01, St Andrews House, Edinburgh, EH1 3DG, Telephone: (0131) 244 0302, e-mail rob.wishart@scotland.gsi.gov.uk. We also welcome any comments or suggestions that would help us to improve our standards of service.

ISBN 978-0-7559-9834-0

Crown Copyright

Brief extracts from the Crown Copyright material in this publication may be reproduced provided the source is fully acknowledged.

APSGroup Scotland DPPAS11028 (11/10)